

**FILED**

MAR 23 2026

Missouri Public Service Commission

*FORMAL COMPLAINT FORM*

*Attach extra pages as necessary.*

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Micha Davis  
(Your name here)

Complainant,

v.

Ameren Missouri

(Utility's name here)

Respondent,

File No.

(PSC fills this in)

**FORMAL COMPLAINT**

1. Complainant resides at:

[Redacted Address]

(Address of complainant)

[Redacted City, State, Zip]

(City)

(State)

(Zip Code)

2. The utility service complained of was received at:

a. Complainant's address listed in paragraph 1.

b. A different address:

(Address where service is provided, if different from Complainant's address)

(City)

(State)

(Zip Code)

3. Respondent's address is:

Ameren Mo, 1901 chouteau Ave  
(Address of complainant)

ST. Louis Mo 63103  
(City) (State) (Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$ To be determined  
(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do; the specific results you are seeking in this complaint.)

I request that the commission require Ameren to

- Release my full account history, call logs, service record, and internal notes from October to present date.
- Investigate smart meter installation and resulting damage to my meter base and electrical service.
- Require Ameren to fairly process my claim without bias.
- Collect billing and budget impacts that resulted from the unsafe electrical conditions and delayed repairs and
- Provide any additional relief the Commission finds just and reasonable.

7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

Ameren Missouri failed to provide safe and adequate electric service, delayed repairs after known hazardous conditions were identified, or absent metering billed estimated usage during periods of fault or absent metering and impeded the claim process by withholding records unless obtained through regulatory


8. The Complainant has taken the following steps to present this matter to the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

I contacted Ameren several times beginning in October of 2023 regarding electrical issues following a smart meter installation. Ameren acknowledged damaged meter components but delayed repairs. I later filed a claim, which stalled due to Ameren's refusal to release account records without a subpoena. I then contacted the Missouri Public Service Commission for assistance.

2/26/26  
Date

Michael Davis  
Signature of Complainant

[Redacted]  
Complainant's Phone Number

Michael Davis  
Complainant's Printed Full Name

[Redacted]  
Alternate Contact Number

[Redacted]  
Complainant's E-mail Address

Attach additional pages, as necessary. Attach copies of any supporting documentation. Do not send originals of any supporting documentation.