

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Rovonne L. Ginger,)	
Complainant)	
)	
v.)	<u>File No. GC-2026-0250</u>
)	
Spire Missouri, Inc. d/b/a Spire,)	
)	
Respondent)	

MOTION FOR EXTENSION OF TIME

COMES NOW, the Staff of the Missouri Public Service Commission (“Staff”), by and through counsel, and for its *Motion for Extension of Time*, states as follows:

1. On March 25, 2026, Rovonne Ginger (“Complainant”) filed a complaint with the Commission against Spire Missouri, Inc., d/b/a Spire (“Spire”). Rovonne Ginger alleges overbilling by Spire. This is a contested case pursuant to Section 386.390, of the Revised Statutes of Missouri (“RSMo”).

2. On March 31, 2026, the Commission entered an *Order* directing Staff to file a pleading no later than April 15, 2026, informing the Commission when it can file a report and recommendation regarding this complaint.

3. Commission Rule 20 CSR 4240-2.070(15)(D) requires Staff to file its report and recommendation within 45 days of a small formal complaint being filed, which may be extended upon a showing of good cause. Here, the Commission found that the time spent on case related activities will exceed 45 days and that good cause exists to extend the time for Staff to file its report and recommendation.

4. To provide sufficient time to analyze the monthly bills, review Spire calculations, review historical usage data, review temperature data, submit, receive,

and process data requests, and potentially schedule meetings between the company, customer, and Staff, and complete its investigation, Staff requests an additional 26 days in which to complete and file its recommendation. Staff intends to file its recommendation by May 11, 2026.

5. This motion is made in the interest of justice and without the intent to unreasonably delay or hinder these proceedings in any manner.

WHEREFORE, Staff respectfully submits this *Motion for Extension of Time* to file its recommendation and hereby prays the Commission grant Staff until May 11, 2026, to file its recommendation in this matter; and to grant such other and further relief as the Commission considers just and reasonable in the circumstances.

Respectfully submitted,

/s/ Ray Cunneen

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**Attorney for Staff of the
Missouri Public Service Commission**

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First-Class United States Postal Mail, postage prepaid, on this 3rd day of April, 2026, to all counsel of record.

/s/ Ray Cunneen