

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Rovonne L. Ginger, )  
Complainant )  
v. )  
Spire Missouri, Inc., d/b/a Spire ) **Case No. GC-2026-0250**  
Respondent )

**ORDER DIRECTING STAFF TO FILE A RECOMMENDATION OR  
STATUS REPORT**

Issue Date: April 3, 2026

Effective Date: April 3, 2026

The Commission directed its Staff (Staff) to file a pleading to inform the Commission when it would be able to file a recommendation about this complaint. On April 3, 2026, Staff filed a pleading that stated it could file a recommendation no later than May 11, 2026. The Commission will direct Staff to file a recommendation or status report by that date.

**THE COMMISSION ORDERS THAT:**

1. Staff shall file a recommendation or status report regarding this complaint no later than May 11, 2026.
2. This order is effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell  
Secretary

John T. Clark, Senior Regulatory Law Judge,  
by delegation of authority under  
Section 386.240, RSMo 2016.

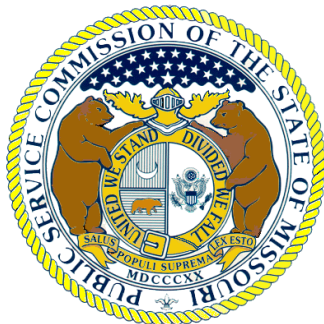
Dated at Jefferson City, Missouri,  
on this 3<sup>rd</sup> day of April, 2026.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 3<sup>rd</sup> day of April 2026.



*Nancy Dippell*

Nancy Dippell  
Secretary

# MISSOURI PUBLIC SERVICE COMMISSION

April 3, 2026

**Case No: GC-2026-0250**

**MO PSC Staff**

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**MO PSC Staff**

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**Rovonne L. Ginger**

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**Spire**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).<sup>1</sup>**

Sincerely,



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.