

KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Third Original Sheet No. 1.18
 Revised
Cancelling P.S.C. MO. No. 2 Second Original Sheet No. 1.18
 Revised
For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

4. TAKING ELECTRIC SERVICE (continued)

4.13 PRORATION OF DEMAND CHARGES: In the event the Customer's electric load requirements are temporarily curtailed or substantially reduced because of damage to or destruction of the Customer's premises or equipment due to an Act of God or because of a labor strike of the Customer's own employees employed at the premises of the Customer, the Company shall, upon request by the Customer, prorate the demand charges which would otherwise be applicable for the electric service supplied to the Customer during not more than six (6) months of curtailed or reduced load requirements of the Customer.

4.14 PARALLEL OPERATIONS: No Customer shall operate or permit operation of electric generating equipment in parallel with electric service supplied by the Company except as may be permitted under the Customer's service agreement.

5. MULTIPLE OCCUPANCY PREMISES

5.01 INDIVIDUAL METERING FOR SEPARATE PREMISES: Except as otherwise provided in this Rule 5, or if the Commission has granted a variance pursuant to Commission Rule 4 CSR 240-20.050(5) permitting otherwise, the occupant of each separate premises in or on any multiple occupancy premises will be individually metered and supplied electric service as the Customer of the Company, which electric service shall be utilized by the Customer only for operation of the Customer's installation located in or on the separate premises for which such electric service is supplied pursuant to the Customer's service agreement.

5.02 PUBLIC SERVICE METERING FOR LESSOR: All public service use in or on any multiple occupancy premises, where each separate premises therein is individually metered by the Company, will be separately metered and billed under an applicable non-residential rate schedule. Such public service use may include the electric requirements of all common areas and equipment in or on such multiple occupancy premises and the electric requirements of any separate premises therein occupied by the lessor or manager. Where, in any building used for residential purposes, the public service use consists solely of incidental hall or entrance way lighting, such public service use may for billing purposes be combined with the residential use of any separate premises therein so designated by the lessor.

DATE OF ISSUE: August 28, 2013
ISSUED BY: Darrin R. Ives, Vice President

DATE EFFECTIVE: September 27, 2013
Kansas City, Mo. 64105

Exhibit 5

FILED
Missouri Public
Service Commission
JE-2014-0103

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

RECEIVED DEC 12 1980 MISSOURI Public Service Commission

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

5. MULTIPLE OCCUPANCY PREMISES

5.03 RESALE AND DISTRIBUTION: Except as provided in Rules 5.05, 5.06 and 5.07 hereof, the Company will not supply electric service to a Customer for resale or redistribution by the Customer.

(a) "Resale" shall mean the furnishing of electric service by a Customer to another person under any arrangement whereby the Customer makes a specific or separate charge for the electric service so furnished, either in whole or in part, and whether the amount of such charge is determined by submetering, remetering, estimating or rebilling as an additional, flat, or excess charge, or otherwise.

(b) "Redistribution" shall mean the furnishing of electric service by the Customer (i) to another building occupied by the Customer and located on the same premises of the Customer but used by the Customer for a separate business enterprise, or (ii) to separate premises occupied by another person, whether or not such premises are owned, leased or controlled by the Customer, without making a specific or separate charge for the electric service so furnished. With respect to any multiple-occupancy premises, the Company will not supply electric service to the owner, lessee, or operator thereof, as the Customer of the Company, and permit redistribution by such Customer to his office or residential tenants therein, except for those premises being supplied such service on the effective date of this schedule. The restriction against "redistribution" may be waived by the Company where the operation of certain types of multiple occupancy premises, either in whole or in part, makes it impractical for the Company, in its judgment, to separately meter and supply electric service to each occupant as a Customer of the Company. Such exceptions may include:

(i) An operation catering predominantly to transients, such as hotels, motels, and hospitals;

(ii) An operation where the individual dwelling quarters are not equipped with kitchen and bathroom facilities, such as recognized rooming houses, dormitories, old folks' homes, orphanages and eleemosynary institutions;

(iii) An operation of a building used essentially for general office or commercial purposes where the separate premises leased to office or commercial tenants are adjustable and subject to rearrangement or relocation to conform to the needs of the tenants and the Company

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DATE OF ISSUE December 5 1980

DATE EFFECTIVE January 19 1981

Exhibit 5

ISSUED BY L. C. Rasmussen name of officer

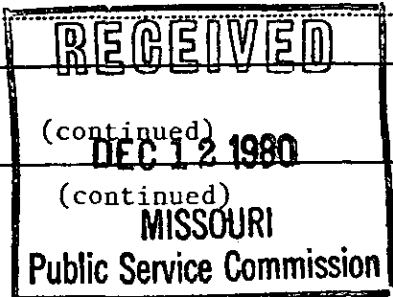
Vice President title

1330 Baltimore, Kansas City, Mo. address

KCP&L FORM 81-101 REV. 2/78

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality



GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

MULTIPLE OCCUPANCY PREMISES

5.03 RESALE AND REDISTRIBUTION: (continued)

deems it would be impractical to rearrange wiring to conform to any such changes;

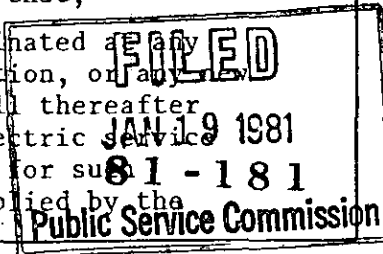
- (iv) An operation of a transient mobile home court (see Rule 14.02) where electric service is supplied by the Company to the operator, as the Customer of the Company, pursuant to an applicable rule or rate schedule of the Company.

In cases where redistribution is permitted under this Rule 5.03, the Company will supply electric service to the owner, lessee, or operator of such multiple occupancy premises, as the Customer of the Company, under an applicable rate schedule and the Customer may, by redistribution, furnish electric service to his tenants in or on such multiple occupancy premises on a rent inclusion basis; i.e., as an incident of the tenancy and without a specific or separate charge for the electric service so furnished by the Customer to his tenant, or a variable rental on account thereof.

5.04 RENT INCLUSION BY LESSOR: Any lessor of a multiple occupancy premise may, by prior arrangement with the Company, elect to receive, and pay to the Company, the electric service bills of his tenants in such premises whose separate premises therein are individually metered and supplied electric service by the Company, provided that each such tenancy includes electric service on a rent inclusion basis. Under such an arrangement the Company may consider the lessor as the Customer for billing and collection purposes but shall individually meter the separate premises of each such tenant.

5.05 PRESENT RESALE PRACTICES: In those few instances where on January 10, 1966, a Customer was engaged, as the lessor of multiple occupancy premises, in the resale of electric service to his tenants therein, such practice as established by the Customer and in effect on January 10, 1966, shall be permitted to continue; provided that,

- (a) if such electric service to the Customer is terminated at any time for any reason, the Customer, upon reconnection, or any Customer at such multiple occupancy premises shall thereafter charge each tenant therein no more for resale electric service than such tenant would be charged by the Company or such Customer for such electric service if individually metered and supplied by the Company to such tenant's separate premises; and



DATE OF ISSUE December 5 1980
month day year

DATE EFFECTIVE January 19 1981
month day year

ISSUED BY L. C. Rasmussen Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

KCP&L FORM 81-101 REV. 2/78

FORM NO. 13

P. S. C. MO. No. 2

Fourth { Original } SHEET No. 1.21
Revised }

Cancelling P. S. C. MO. No. 2

Third { Original } SHEET No. 1.21
Revised }

KANSAS CITY POWER & LIGHT COMPANY

For Rate Areas No. 1 and No. 3
Community Electric Service

Name of Issuing Corporation or Municipality

COMMUNITY ELECTRIC SERVICE

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NOV 9 1987

GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE

MISSOURI

(continued)

Public Service Commission

5. MULTIPLE OCCUPANCY PREMISES (continued)

5.05 PRESENT RESALE PRACTICES: (continued)

(b) the right to resell electric service, as provided for herein, shall cease with respect to any such multiple occupancy premises if the improvements thereon are substantially destroyed by any means whatsoever.

5.06 PRESENT REDISTRIBUTION PRACTICE: In those few instances where on January 10, 1966, a Customer was engaged, as the lessor of multiple occupancy premises, in the redistribution of electric service to his tenant therein, such practice as established by the Customer and in effect on January 10, 1966, shall be permitted to continue, provided that such redistribution is continued on a rent inclusion basis.

5.07 RENOVATION: Where an apartment building presently receiving electric service for redistribution undergoes renovation to the extent that the cost of such renovation is fifty percent or more of the value of the building, then the building shall no longer be eligible for redistribution.

5.08 WHOLESALE SALES: Nothing in this Rule 5 shall apply to electric service supplied by the Company at wholesale for resale under the provisions of a separate written agreement by the Company with any electric public utility, rural electric cooperative or political subdivision supplying electric service at retail to the public.

6. METERING

6.01 METER INSTALLATION: The Company shall furnish and install its meter without expense to the Customer. The Customer shall provide and at all times maintain, at the place specified by the Company, space for the meter installation. The Customer shall provide the necessary meter mounting facilities (including the meter socket beginning January 1, 1988) in a manner satisfactory to the Company and in full compliance with the provisions of the National Electrical Code and all laws and governmental regulations applicable to the same. The Company shall supply the meter socket for those installations that require a Current Transformer rated meter socket. After the meter installation has been located on the premises of the Customer, any subsequent change in the location thereof, if permitted or required by the Company for safety reasons or inaccessibility, shall be paid by the Customer.

JAN 1 1988

Public Service Commission

Jan. 1, 1988

DATE OF ISSUE Nov. 9, 1987
month day year

DATE EFFECTIVE month day year

Exhibit 5

ISSUED BY L. C. Rasmussen Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

KCPL FORM 81-101 (REV. 2/78)

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For.....Rate Area No. 1-Urban Area &
Community, Town or City

.....Rate Area No. 3-Suburban Area

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**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

(Continued) **7 1994**

6. METERING (continued) **MO. PUBLIC SERVICE COMM.**

6.01 METER INSTALLATION: (continued)

Nothing in the preceding sentence shall preclude the Company, on its own initiative, from relocating meters at the Company's expense when such relocation becomes necessary as a result of changes in Company's operating practices.

6.02 MULTIPLE METERING: When more than one meter installation is used to measure the electric service supplied by the Company to a customer, a separate bill in accordance with the applicable rate schedule will be rendered for the electric service supplied through each meter installation. The Company may combine consumption of electric service registered, and render a single bill, for the same class of electric service supplied to a Customer at his premises through two or more meter installations if, at the option of the Company, such multiple metering is installed as a convenience to the Company or because it is more economical for the Company to do so.

6.03 MULTIPLE-OCCUPANCY BUILDINGS: When a building, construction of which began after June 1, 1981, is occupied by more than one Customer, the Company will set as many meters as there are separate Customers within the building, and will furnish electric service conductors to the building sufficient to supply the requirements of all Customers within the building. The internal building wiring and meter board shall be so arranged as to permit individual metering of each separate premises and the installation of the Company's meters immediately adjacent to each other.

6.04 METER READING: The Company uses the plan of continuous cycle meter reading in its service territory which is divided into meter reading districts. Except as otherwise provided herein or in applicable rate schedules of the Company, each meter in each such district will be read monthly on or about the same day of the month, and such readings shall be the basis for the Company's billing for electric service during the period ending with the latter reading. The Company reserves the right to redesignate meter reading districts. If the Company changes a meter reading district and the change results in a change of nine (9) days or more in a billing cycle, notice will be given to each affected customer at least 15 days prior to the date the affected customers receive a bill based on the new cycle. Residential customers whose meters are inaccessible for normal reading may contact the Company and make appointment for a special reading on a Saturday or prior to 9:00 p.m. on a weekday.

KCPL Form 661H002 (Rev 6/94)

FILED

NOV 16 1994

MISSOURI
Public Service Commission

DATE OF ISSUE October 7, 1994 DATE EFFECTIVE November 16, 1994
month day year month day year

ISSUED BY S. W. Catron Vice President 1201 Walnut, Kansas City, Mo.
name of officer title address

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3
Community, Town or City

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MAR 8 1989

GENERAL RULES & REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)

MICHIGAN PUBLIC SERVICE COMMISSION

6. METERING (continued)

6.05 METER SEALS: Seals will be placed by the Company on all meters and meter enclosures. Such seals shall not be broken or disturbed by any person other than persons authorized by the Company or by law.

6.06 ESTIMATED BILLING DUE TO UNREAD METERS: If, due to circumstances or conditions beyond the control of the Company or if it is otherwise impractical for the Company to read the meter on a scheduled meter reading day, the Company may, at its discretion, deliver to the premises of the Customer a business reply card with instructions thereon as to how the Customer shall read the meter and mail the information to the Company. In any event if no meter reading is obtained in time for billing as scheduled, then subject to 4 C.S.R. 240-13.020, the Company shall render an "estimated bill" based on usage as estimated by the Company. Estimated bills shall be adjusted in the next subsequent billing based upon a reading of the meter by the Company.

6.07 ACCURACY AND TESTS: The accuracy and testing of the Company's meters shall be in accordance with the general orders of the Commission applying thereto.

6.08 EVIDENCE OF CONSUMPTION: The registration of the Company's meters will be accepted and received at all times and places as prima facie evidence of the amount of power and energy taken by the Customer.

KCPPL Form 661H002 (Rev 4/88)

FILED

APR 9 1989

Public Service Commission

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month day year

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month day year

ISSUED BY B. J. Beaudoin Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

Exhibit 5

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For... Rate Area No. 1-Urban Area &
Community, Town or City

..... Rate Area No. 3-Suburban Area

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**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (Continued)**
OCT 7 1994

6. METERING (continued)

MO. PUBLIC SERVICE COMM.

KCPL Form 661H002 (Rev 6/94)

6.09 BILLING ADJUSTMENTS:

- (a) Where, upon test, the kilowatt-hour meter error is found to be 2% or less, no billing adjustment will be made.
- (b) Except as provided in (c), (d), (e), (g), (h), and (i) of this Rule, where upon test, the kilowatt-hour meter error is found to be in excess of 2%, a billing adjustment shall be made to compensate the Customer for a "fast" meter. The Company will determine from all related and available information the probable period during which such condition existed and shall make billing adjustments for the period estimated to be involved, provided that no such billing adjustment shall be made prior to the beginning of the sixtieth billing period immediately preceding the billing period in which a fast meter was found to have existed. No compensation for a "slow" meter will be sought from the Customer.
- (c) Any bill based upon defective demand metering equipment, incorrect registrations of demand due to improper demand meter connections, the application of improper demand constants, or, any other circumstance resulting in billing error, shall be subject to adjustment for the entire period during which such condition existed, in the event the Customer was overcharged, not to exceed sixty consecutive billing periods, calculated from date of discovery, inquiry or actual notification to Company. In the event the Customer was undercharged, no billing adjustment shall be made prior to the beginning of the twelfth billing period immediately preceding the billing period in which such condition was found to have existed.
- (d) When a non-registering meter is found or incorrect meter readings are recorded, the Company shall determine from all related and available information the facts and probable period during which such condition existed and make billing adjustments for the period involved, provided that no such billing adjustment will be made applicable prior to the beginning of the twelfth billing period immediately preceding the billing period in which such condition is found to have existed.

FILED

NOV 16 1994

MISSOURI
Public Service Commission

DATE OF ISSUE October 7, 1994 DATE EFFECTIVE November 16, 1994
month day year month day year

ISSUED BY S. W. Cattron Vice President 1201 Walnut, Kansas City, Mo.
name of officer title address

Exhibit 5

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For...Rate Area No. 1-Urban Area &
 Community, Town or City

.....Rate Area No. 3-Suburban Area

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**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

(Continued) **OCT - 7 1994**

6. METERING (continued)

MO. PUBLIC SERVICE COM. IM.

6.09 BILLING ADJUSTMENTS: (continued)

In the event the customer was overcharged as a result of incorrect meter readings, the Company shall make billing adjustments for the entire period during which the Customer was overcharged, not to exceed sixty consecutive billing periods from date of discovery, inquiry or notification.

(e) When two or more meters are incorrectly wired or labeled such that the meters are registering usage of another customer (i.e. apartments), or inappropriate use of the electric service (i.e. general usage recorded on heat meter) the Customer's or Customers' bill shall be subject to adjustment in the event the Customer was overcharged, for the entire period such condition existed., not to exceed sixty consecutive billing periods calculated from date of discovery, inquiry or actual notification to the Company. In the event the Customer was undercharged, no billing adjustment shall be made prior to the beginning of the twelfth billing period immediately preceding the billing period in which such condition was found to have existed.

(f) Rate Schedule Designation
When a Customer who currently qualifies for the "Residence" or "Rural Residence" rate schedule has been billed on a non-Residential rate, and there is no evidence that the Customer would not have qualified for service under a Residence or Rural Residence rate schedule during the period the billing occurred, the Company shall adjust the billing for the entire period such condition existed not to exceed sixty consecutive billing periods from date of discovery or inquiry.

When a Customer is billed on a "Residence" or "Rural Residence" rate schedule for which the Customer does not qualify, the Customer's account shall be transferred to a rate schedule for which the Customer is eligible and no billing adjustments shall be applicable.

(g) No billing adjustment will be made where the full amount of the adjustment is less than \$1.00.

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**MISSOURI
Public Service Commission**

DATE OF ISSUE October 7, 1994 DATE EFFECTIVE November 16, 1994
 month day year month day year

ISSUED BY S. W. Cattron Vice President 1201 Walnut, Kansas City, Mo.
 name of officer title address

KCPL Form 661H002 (Rev 6/84)

FORM NO. 13

P. S. C. MO. No. 2

{ Original } SHEET No. 1.24b
{ Revised }

Cancelling P. S. C. MO. No. _____

{ Original } SHEET No. _____
{ Revised }

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3
Community _____

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MAY 11 1987

GENERAL RULES & REGULATIONS
APPLYING TO ELECTRIC SERVICE **MISSOURI**
~~Public Service Commission~~ (continued)

6. METERING (continued)

6.09 BILLING ADJUSTMENTS: (continued)

- (h) When evidence of tampering is found, or misrepresentation of the use of service by the Customer, the Company reserves the right to calculate the billing adjustment period in accordance with the applicable statute of limitations for the prosecution of such claim after determining the probable period during which such condition existed from all related and available information.
- (i) When the Customer has been undercharged, except as provided in (h) of this Rule, and a billing adjustment is made, the Customer may elect to pay the amount of the adjustment in equal installments over a period not to exceed the period for which the billing adjustment was applicable.

KCPL FORM 81-101 (REV. 2/78)

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JUN 12 1987
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Public Service Commission

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ISSUED BY L. C. Rasmussen Vice President 1330 Baltimore, Kansas City, Mo.
name of officer title address

Exhibit 5