

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED²

OCT 04 2002

Name: Whitney R Hunt
Complainant

VS.

Company Name: Aguila
Respondent

Missouri Public
Service Commission
Case No.

COMPLAINT

Complainant resides at 623 W 3rd
(address of complainant)

Mailing Address is: P.O. Box 97 Maryville MO 64468

1. Respondent, Aguila
(company name)
of P.O. Box 219703 KCMO 64121-9703
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Aguila disconnected my service in August
at 623 W 3rd and 110 S Fillmore St 518 E St in
Sept in Maryville MO. They transferred my
parents past due bills to my name.
They're Adrian Bud and Cynthia L Hunt.
I do not owe those bills. I made
a payment of \$400.00 towards 623 W 3rd.
They only applied 150.00 to the bill
and \$250.00 toward a deposit. Why do they
need a deposit since they've shut the
utilities off. Aguila is ruining my
credit by going around and placing tags
on houses saying I owe 14,049.88. They
didn't notify me that they had transferred the
14 thousand to Rentals 518 E St and 110 S Fillmore
at the same time. There is no bill showing transfer

at 3. The Complainant has taken the following steps to present this complaint to
the Respondent:

I wrote a letter to aquila asking them to please remove my parents bills from my bill at 623 W 3rd. I called them on the phone asking them to do the same. They did nothing about it.

WHEREFORE, Complainant now requests the following relief:

I need a final bill for 623 W 3rd removing my parents bill and all the interest they owe and adding my \$250.00 they put on for a deposit since utilities have been shut off for nonpayment. I need to be cleared of my parents bills remove them from all accounts I have!!!

10/2/02
Date

Walter R. Rios
(Signature of Complainant)

Attach additional pages, as necessary.
Attach copies of any supporting documentation.