

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

File No.: EC-2026-0218

FILED
April 8, 2026
Missouri Public
Service Commission

In the Matter of:
Brett Felber & Lisa Felber (Lambert), Complainants
v.
Ameren Missouri, Respondent

MOTION FOR IMMEDIATE RESTORATION OF UTILITY SERVICE AND RECOGNITION OF PAYMENT

COMES NOW the Complainants, Brett Felber & Lisa Felber (Lambert), and respectfully state as follows:

1. Emergency Nature of Motion

This Motion is filed on an emergency basis seeking the immediate restoration of utility services wrongfully disconnected by Respondent.

2. Improper Disconnection and Misrepresentation

Representatives of Ameren Missouri arrived at the premises and provided materially incorrect and misleading information, including statements that payment could only be made via cash or credit card.

3. Disputed Balance Pending Before the Commission

The Complainants currently have an active dispute before the Commission in the amount of \$ [REDACTED], which Ameren Missouri has failed to properly suspend.

4. Payment of Reconnection Fee

Ameren Missouri's system indicated that a payment of \$ [REDACTED] was required for reconnection. Mr. Felber remitted the \$ [REDACTED] payment, and the system confirmed only \$ [REDACTED] was due. Despite payment, service has not been restored.

5. Improper Attempt to Collect Disputed Amount

Ameren Missouri is attempting to condition restoration of service upon payment of the disputed balance currently under Commission review.

6. Ongoing Harm

The continued denial of service causes immediate and irreparable harm to the Complainants.

REQUEST FOR RELIEF

WHEREFORE, the Complainants respectfully request that the Commission:

1. Order Ameren Missouri to immediately restore utility service no later than close of business April 8, 2026.
2. Recognize and enforce the \$ [REDACTED] reconnection payment.
3. Prohibit conditioning restoration upon payment of the disputed \$ [REDACTED] balance.
4. Issue a restraining order preventing harassment, threats, or disconnection actions during the dispute.
5. Grant any further relief deemed just and proper.

Respectfully Submitted,

Brett Felber
Lisa Felber (Lambert)

Phone: [REDACTED]

Dated: April 8, 2026

CERTIFICATE OF SERVICE

I certify that a copy of this Motion has been served upon all parties of record on April 8, 2026.

Brett Felber