

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Request of The Empire                    )  
District Electric Company d/b/a Liberty for                    )  
Authority to File Tariffs Increasing Rates                    )            Case No. ER-2024-0261  
For Electric Service Provided to Customers                    )  
In its Missouri Service Area                                        )

**RESPONSE TO COMMISSION ORDER – THIRD METRICS FILING**

COMES NOW The Empire District Electric Company d/b/a Liberty (“Liberty” or the “Company”) in response to the *Report and Order* issued on January 14, 2026, approving and authorizing the terms of the Non-Unanimous Global Stipulation and Agreement (“Global Agreement”) and the Supplemental Stipulation and Agreement (“Supplemental Stipulation”). In this regard, Liberty respectfully states as follows to the Missouri Public Service Commission (the “Commission”):

1.       The Supplemental Stipulation modifies the timing of the rate increases agreed to under the provisions of the Global Agreement, with paragraph one of the Supplemental Stipulation noting that it “establishes specific billing and customer service metrics that Liberty is required to meet for three consecutive months, starting on January 1, 2026, prior to implementing any changes to customer rates.” It further provides:

Limited deviations may be permitted with documented justification for Staff review. Any deviations must be thoroughly documented and such documentation provided to Staff for its review.

2.       Paragraph three of the Supplemental Stipulation is titled “Metrics” and provides that by “(n)o later than the 15th of a month, the Company shall file a status report for the prior month in this docket indicating the number of instances of noncompliance with the provisions provided below, and at least a summary explanation of the causes or reasons for those instances of noncompliance.” Paragraph three further provides that the Company “shall maintain adequate

documentation of those instances [of noncompliance] to facilitate Staff or Commission review.” Attached hereto as Exhibit A is the third status report, covering the period of March 1-31, 2026; and all data backing up and supporting the status report is being provided to Staff.

3. The Company submits that this status report and the supporting data demonstrate that the Company satisfied the metrics established by the Supplemental Stipulation and approved by the Commission for the subject period (March 1-31, 2026).

4. With this third monthly filing, Liberty submits that it has successfully satisfied the terms of the Supplemental Stipulation for three consecutive months, warranting implementation of a change in rates pursuant to the terms of the Global Agreement and the *Report and Order*. There were limited deviations each month, as contemplated and allowed by the Supplemental Stipulation. These were minor exceptions, with agreed upon detailed and documented justification for each provided to Staff for review.

WHEREFORE, Liberty respectfully submits this Response to Commission Order and requests such relief as is just and proper under the circumstances.

Respectfully submitted,

ATTORNEYS FOR THE EMPIRE DISTRICT ELECTRIC COMPANY  
d/b/a LIBERTY

/s/

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**CERTIFICATE OF SERVICE**

I hereby certify that the above document was filed in EFIS on this 9<sup>th</sup> day of April, 2026, with notification of the same being sent to all counsel of record; and I further certify that the above document was sent by electronic transmission to all counsel of record.

/s/ Diana C. Carter