

# Metric Adherence March 1 to and including March 31

Missouri Electric Metric	Limited Deviations March 1 to March 31
Move In/Final Bill Estimated	0
Accounts billed with only Customer Charge	0
Prorated Customer Charge on a 26-35 day bill	0
<= +21 Days from Invoice to Due Date	0
Bills Issued Outside 26 to 35 Days	1
Invoices +/- 9 After Scheduled Date	102 Feb 20 <sup>th</sup> to Mar 22 <sup>nd</sup>

### Detailed explanations of deviations:

#### Bills Issued Outside 26 to 35 Days

- In January this premise was in the landlord's name and was part of a collective account. This account was on the list to begin alignment when a tenant moved in on January 23rd. The alignment in the system was processed on January 31st. Since the alignment was already underway while the move in was processed it caused a short bill for the tenant on February 4th. Meter #EEF07013590.

$$1 - \left( \frac{102}{155,603} \right) = 99.93\%$$

