

Residential

Business



Manage Account

Outages

Ways to Save

Smart Energy

Home | Manage Account | Billing | Payment Options | Average Payment Plan

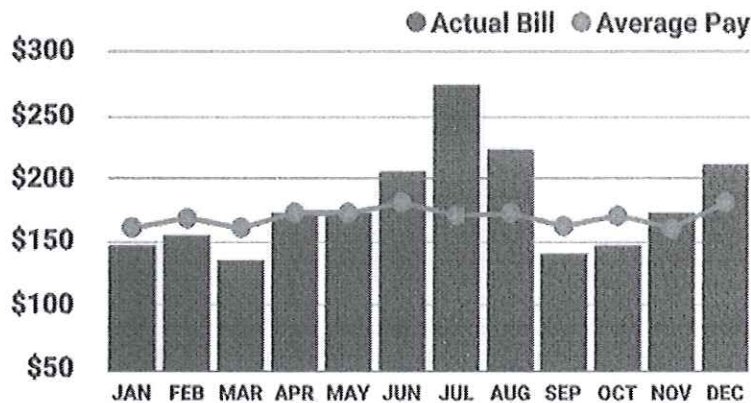
Average Payment Plan

You can't always predict the highs and lows of Midwest weather, but you can average out your monthly bill.

Your energy usage varies throughout the year, creating bills that can be higher or lower than expected. But when you know what to expect on each bill, you can comfortably budget and keep your account current. It's not a discount plan – you're responsible for the energy you use – but we help you keep payments level and consistent throughout the year.

Enroll Now

Average Pay Example



How it works

- ✓ Your monthly budget billing amount is established using the average of your last 12 bills (or based on similar customers if you don't have 12 months of service history)
- ✓ The average is adjusted each month to reflect actual usage
- ✓ Your amount due may vary slightly month to month
- ✓ For example, your January bill will be the average of your energy costs from February last year through January this year
- ✓ The ideal time to enroll is during the winter months when bills are typically lower because it gives you time to build up a credit to offset higher summer bills
- ✓ Participation is free

Enroll Online

Or register for an [online account](#).

Additional details

You're responsible for closing out the account and paying the difference between the actual cost of energy used and payments made if you disconnect service.

There are many things that can affect your energy usage. **Find out how to [take control of high bills with energy efficiency and energy usage information](#).**

Looking for Budget Billing?

You're in the right place! New name, same benefits—**Average Payment Plan** is the new name for what some customers will remember as Budget Billing.

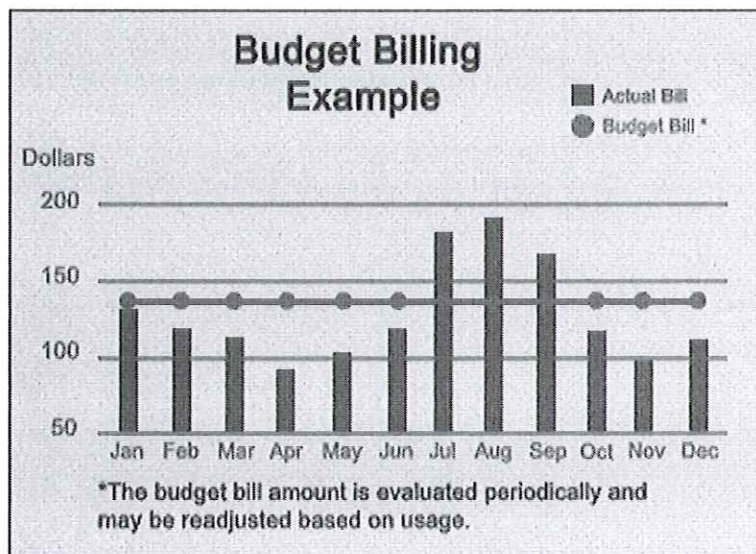
[⏪ Back to Top](#)

Budget Billing

Even out your monthly payments

We know you want options when it comes to paying your energy bill.

Budget Billing is a free option that helps level out seasonal changes in your energy bill by dividing the previous year's usage into predictable baseline monthly payments. The result is more peace of mind and an energy bill that stays the same – even when the temperature outside doesn't.



Choose the Budget Billing option that's right for you.

For your convenience, we offer two Budget Billing options.

The **Settlement option** allows you to "settle up" the difference between the cost of energy used during the previous year and the amount you paid up to that point. You'll "settle up" with a one-time payment or credit on your account once every 12 months.

With the **Rollover option**, the end-of-year difference between the cost of energy used and the amount you paid will continuously roll over, as a charge or payment that will be divided across the next twelve months. This avoids having to pay an unexpected fee all at once.

[Get Started \(/account/prot/manage-programs\)](/account/prot/manage-programs)

Will my billing amount ever change?

Who is eligible?

Will I ever owe a balance or get a credit on my energy statement?

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