

THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

LATRELL S. GERMANY,)

)

Complainant,)

)

v.) Case No. GC-2026-0278

)

SPIRE MISSOURI, INC. d/b/a SPIRE,)

UNION ELECTRIC COMPANY d/b/a)

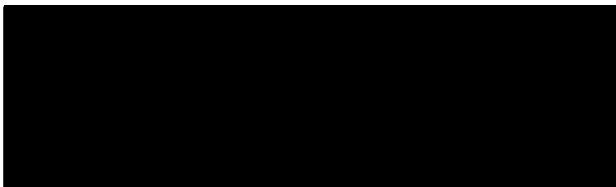
AMEREN MISSOURI, et al.)

)

Respondents.)

Complainant Information:

Latrell Shonta Germany



Date Filed: April: 20th, 2026

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

LATRELL SHONTA GERMANY,)

Complainant,)

)

v.) Case No: GC-2026-0278

)

SPIRE MISSOURI, INC., et al.,)

Respondents.)

PLEADING CLARIFYING STATUS OF COMPLAINANT

COMES NOW Latrell Shonta Germany, Complainant in the above-styled matter,
and pursuant to the Commission's Order received April 17, 2026, hereby files this
Pleading to clarify her status and standing before the Commission.

Complainant clarifies that she is appearing in this matter as a private individual and utility customer of record for the residential property located at [REDACTED]

While Complainant is the Trustee of the Germany Family Trust, she brings this action in her individual capacity to protect her rights as a consumer and a resident of the state of Missouri.

Notice of Medical Necessity and Health Vulnerability

Complainant further clarifies that she is a person with a qualifying chronic medical condition (Chronic Asthma). The Respondents are currently in possession of an authorized medical form from Complainant's physician, which was previously submitted to ensure the continuity of essential services for medical necessity.

Under 20 CSR 4240-13.050, utility companies are prohibited from disconnecting service, or must restore service, when a medical emergency exists. Complainant asserts that the Respondents' continued failure to resolve billing discrepancies places her health in immediate jeopardy.

Assertion of Habitability and Consumer Rights

Complainant asserts her right to essential utility services (Gas, Water, Electric, and Sewer) under the Missouri Implied Warranty of Habitability and the consumer protection regulations set forth in 20 CSR 4240-13. Complainant is appearing pro se (on her own behalf) and maintains all rights as a utility customer to dispute inaccurate billing, demand an accounting, and seek the restoration of essential services.

Notice of Partial Satisfaction Regarding Metropolitan Sewer District (MSD)

Complainant wishes to clarify the record regarding Respondent Metropolitan St. Louis Sewer District (MSD). Subsequent to the filing of the initial complaint, Complainant received notice that MSD has adjusted the subject account to a Zero-Balance (\$0). Complainant offers her apologies to MSD and the Commission for the inclusion of this entity in the administrative complaint, as the billing issue appears to have been resolved in the interim. The complainant is satisfied with this outcome and intends for MSD to remain a party only for the purpose of ensuring that accommodating services continue for all future accounts.

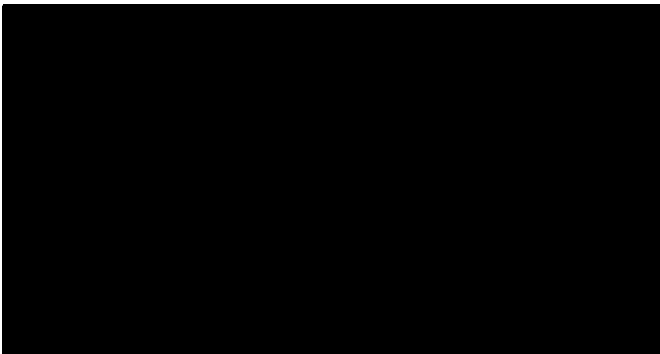
WHEREFORE, Complainant respectfully requests that the Commission take notice of this clarification of status and proceed with the investigation into the regulatory violations cited in the original complaint.

/s/ Latrell Shonta Germany

Respectfully submitted,

Latrell Shonta Germany

Private Individual / Utility Customer



CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was mailed via First Class Mail, postage prepaid, this 20th day of April, 2026, to the following legal departments:

Spire Missouri Legal Department

Attn: General Counsel

700 Market Street

St. Louis, MO 63101

Ameren Missouri Legal Department

Attn: Regulatory Counsel

1901 Chouteau Avenue, MC 1310

St. Louis, MO 63103

Metropolitan St. Louis Sewer District (MSD)

Attn: Office of General Counsel

2350 Market Street

St. Louis, MO 63103

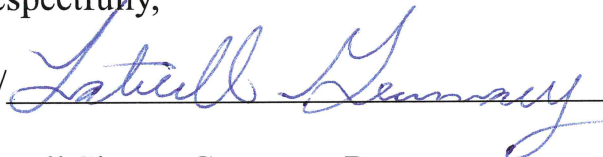
City of St. Louis Water Division

Attn: City Counselor's Office

1640 S. Kingshighway Blvd

St. Louis, MO 63110

Respectfully,

/s/ 

Latrell Shonta Germany, Pro se