

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

Case No. EC-2026-0218

EXHIBIT A – AMEREN MISSOURI DISCONNECT NOTICE

CUSTODIAL RECORDS AFFIDAVIT OF DOCUMENT RECEIPT, TRANSFER, AND FORENSIC EXAMINATION

FILED  
April 21, 2026  
Missouri Public  
Service Commission

State of Texas | County of Tarrant

I, Brett Felber, being of lawful age and duly sworn upon my oath, state as follows:

**1. CUSTODIAN OF RECORDS**

I am the recipient and custodian of the electronic record and related materials at issue in this matter. I maintain custody and control over said records and have personal knowledge of the facts set forth herein.

**2. RECEIPT AND MAINTENANCE OF RECORD**

On or about April 8, 2026, I received an email communication from a sender identified as "Ameren" with the email address do-not-reply@alerts.ameren.com, directed to my email address [REDACTED].

Said record is labeled:

"Ameren Missouri Service Disconnected"

The record contains account-specific information including account number, service address, minimum due for reconnection ([REDACTED]), and total balance ([REDACTED]). The record has been maintained in its original or substantially identical form since receipt.

**3. TELEPHONIC CONFIRMATION OF AUTHENTICITY**

On April 8, 2026, I participated in a telephone call with representatives of Ameren Missouri. During this call, Ameren Missouri acknowledged that my copy of the email was a true and authentic copy. The conversation was recorded. Ameren Missouri further instructed me to send the document to their construction hotline. The recording is identified as Exhibit B.

**4. CHAIN OF CUSTODY – ELECTRONIC RECORD**

The email record was transferred to Hypercore Wireless Consultants Corporation on April 20, 2026 at 10:32 AM for purposes of forensic examination. Custody was preserved without alteration.

**5. CHAIN OF CUSTODY – AUDIO RECORDING (EXHIBIT B)**

The audio recording of the April 8, 2026 telephone call was created contemporaneously with the conversation. Since its creation, the recording has been maintained in a secure and controlled environment by the undersigned. No alterations, edits, or modifications have been made to the recording. The recording remains in its original or substantially identical form as captured at the time of the call and is available for inspection.

**6. FORENSIC EXAMINATION**

A forensic review was conducted by Hypercore Wireless Consultants Corporation on April 20, 2026 at 10:32 AM.

**7. RECORD AUTHENTICITY FINDINGS**

The record exhibits characteristics consistent with an automated notification originating from Ameren



Missouri, including domain structure, customer-specific data, and corporate formatting.

**8. PAYMENT CONTEXT OF RECORD**

The record states "Minimum Due for Reconnection: [REDACTED] which is the operative payment required for service restoration. The "Total Balance: [REDACTED] is informational only and not the condition for reconnection.

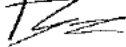
**9. AUTHENTICATION**

Full email header analysis was conducted, including SPF validation, DKIM signature verification, and SMTP routing analysis. These results confirm that the record was authenticated and transmitted through infrastructure associated with Ameren Missouri.

**10. ATTESTATION**

I declare under penalty of perjury under the laws of the State of Missouri that the foregoing is true and correct.

DATED: April 20, 2026

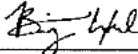


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Brett Felber, Custodian of Records

**NOTARY ACKNOWLEDGMENT**

State of Texas | County of Tarrant

Subscribed and sworn before me this 20 day of April, 2026.



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Notary Public

My Commission Expires: March 15, 2030

Document Notarized using a Live Audio-Video Connection

