



Brett Felber [REDACTED]

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**EC-2026-0218**

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**Brett Felber** [REDACTED] Thu, Apr 2 at 10:27 AM  
To: Hernandez, Jennifer L [REDACTED] Krcmar, Aubrey M [REDACTED] Pringle, Travis  
Cc: [REDACTED]  
Bcc: [REDACTED]

Good morning, when can I expect my April bill? Is Ameren still sending those out? Or did they forget? Like last month too?

I'd like a response. Where is Ameren mailing my bills and important account information to? A response would be greatly appreciated?

Also, I need your call logs from KUBRA Notifi, this will confirm that Ameren hasn't met the steps to disconnect utility services. KUBRA Notifi also gives detailed call logs. Their call logs will agree with my T-Mobile vendor provided call logs.

I think Ameren should upgrade their relay system to T-Mobile, like The Missouri Public Service Commission .

At least the Commission and I have something in common. We use T-Mobile for our relay services, and primary sources calling. They are reputable.

If you can send those over to me by the end of today that would be great. Call logs specifically from KUBRA Notifi.

Unfortunately I'm going to from here on out require certified proof of call logs and certified notices, before Ameren tries to illegally disconnect utility services from here on out.

Also, what's up with six specific phone calls between [REDACTED] and [REDACTED] specifically regarding my matters? Do you remember that [REDACTED]

I believe it's highly illegal and inappropriate to speak directly to [REDACTED] without informing me. Especially when it comes to my paperwork, and my evidentiary grade proof of Ameren's lies.

I believe in one of the calls you asked [REDACTED] to dismiss my matter? Which matter Mrs. Hernandez?

Let me know when you have them? Thanks and Happy Easter 🐰.

[Quoted text hidden]