

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

LATRELL S. GERMANY,)

)

Complainant,)

)

v.) Case No. EC-2026-0279

) (Consolidated with GC-2026-0278)

UNION ELECTRIC COMPANY d/b/a)

AMEREN MISSOURI,)

SPIRE MISSOURI, INC., and)

MISSOURI AMERICAN WATER CO.,)

)

Respondents.)

CONSOLIDATED RESPONSE TO ORDER DIRECTING CLARIFICATION AND NOTICE
OF MEDICAL EMERGENCY

COMES NOW Latrell Shonta Germany, Complainant, appearing pro se in her individual capacity as a residential utility customer, and for her formal response to the Commission's Order of April 23, 2026, states as follows:

1. Clarification of Party Standing

In direct response to the Commission's concern regarding the representation of a Trust, Complainant clarifies that she is appearing in this matter as a natural person and private individual. While Complainant is the Trustee of the Germany Family Trust, the utility accounts in question impact her personal residence at 1940 Hudson Road. Complainant is the customer of record and is exercising her right to represent herself as an individual utility consumer under Missouri law.

2. Statement of Medical Emergency (20 CSR 4240-13.050)

Complaint provides formal notice that she suffers from Chronic Asthma, a condition that requires a stable, climate-controlled environment to prevent life-threatening respiratory failure. Electric Service (Ameren) and Gas Service (Spire) Necessity: Required for air conditioning, air filtration, and consistent temperature regulation. Complaint cannot breathe when overheated or exposed to extreme temperature fluctuations; high temperatures trigger immediate bronchial spasms.

Water Service (Missouri American Water) Necessity: Required for medical hydration and hygiene essential to managing chronic respiratory inflammation.

Pursuant to 20 CSR 4240-13.050(10), Complainant moves for an immediate 21-day postponement of disconnection (and/or immediate restoration) to prevent the aggravation of this medical emergency.

3. Specific Billing Dispute (20 CSR 4240-13.045)

Complainant disputes the balances claimed by Ameren, Spire, and Missouri American Water on the following grounds:

Failure to Validate: Respondents have failed to provide a certified Life of Account Ledger despite multiple written requests.

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was filed via EFIS and emailed to the legal departments of Ameren Missouri, Spire Missouri, Inc., and Missouri American Water on this 24th day of April, 2026.

/s/ Latrell Shonta Germany