

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Request of The Empire )  
District Electric Company d/b/a Liberty for )  
Authority to File Tariffs Increasing Rates for ) **File No. ER-2024-0261**  
Electric Service Provided to Customers In )  
its Missouri Service Area )

**STAFF’S STATUS REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission (“Staff”), by and through the undersigned counsel, and respectfully states as follows:

1. On February 14, 2026, The Empire District Electric Company d/b/a Liberty (“Empire” or “the Company”) filed its *Response to Commission Order- First Metrics Filing* (“January Metrics”).

2. On March 9, 2026, in its *Order Directing Staff Recommendation*, the Missouri Public Service Commission (“Commission”) directed Staff to file the report referenced in Paragraph 4 of the Supplemental Stipulation regarding customer service and billing metrics, or a request for an extension of time, no later than April 24, 2026.

3. Staff filed its *Initial Report* on April 16, covering the month of January 2026 for the Commission’s information and consideration.

4. Staff is continuing its analysis and discussions with Empire. Staff respectfully requests that the Commission set June 8, 2026, as the date for Staff to file a further report or recommendation, regarding Empire’s March and April filings covering the February and March evaluation period. This will allow Staff and Empire the time necessary

to resolve questions regarding the customer service and billing metrics reflected in Empire's *Second and Third Reports*.<sup>1</sup> Staff will file the report as soon as practicable.

**WHEREFORE**, Staff respectfully requests that the Commission set June 8, 2026, as the date for Staff to file a further report or recommendation.

Respectfully submitted,

**/s/ Eric Vandergriff**

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### **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or electronically mailed to all parties and/or counsel of record on this 27<sup>th</sup> day of April 2026.

**/s/ Eric Vandergriff**

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<sup>1</sup> Empire filed its *Second Metrics* Filing on March 13, 2026. The Company filed its *Third Metrics* Filing on April 9, 2026.