



Mr. Morris Woodruff, Executive Secretary  
Missouri Public Service Commission  
200 Madison Street  
Suite 500  
Jefferson City, MO 65101

April 28, 2026

**RE: Time Warner Cable Information Services (Missouri), LLC  
Local and Interexchange Services Tariff Revision, P.S.C. MO. No. 4.**

Dear Mr. Woodruff:

Electronically submitted with this cover letter is the above referenced tariff filed for Time Warner Cable Information Services (Missouri), LLC.

This tariff revision updates language in the Lifeline Telephone Service section and simplifies the description of Spectrum Voice. The web link to the Company's Residential Voice Price Guide has been moved from a footnote and incorporated into the description of Spectrum Voice so it prominently displays where Subscribers can view expanded descriptions of Basic Service and Unlimited Long-Distance Calling, included Calling Features, and other charges that may apply to the Service.

This tariff revision is effective April 29, 2026, and the following tariff pages are included:

Sheet No. 62                      6<sup>th</sup> Revised                      Spectrum Voice description updates

Any questions you may have regarding this filing should be directed to Crystal Pahl at 314-394-9853 or to me at 813-387-3644.

Sincerely,

A handwritten signature in black ink that reads "Frank App III". The signature is written in a cursive style with a horizontal line through the "III".

Frank App III

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## 5.0 – SPECIAL SERVICES AND PROGRAMS

### 5.1 Lifeline Telephone Service

- A. Eligible low-income subscribers of the Company's Lifeline Telephone Service will receive a monthly credit, based on the Federal Lifeline Program, towards a qualifying bundle of Spectrum Voice and Internet service.<sup>1</sup>
- B. Spectrum Voice is \$30.00<sup>2</sup> per month when bundled with a qualifying Internet service.
- C. **Spectrum Voice:** Includes local calling (Basic Service), Unlimited Long Distance (ULD) calling minutes (intrastate and interstate) and Calling Features on the Subscriber's primary line. Basic Service, ULD, included Calling Features, and other charges that apply to Service are described fully in the Company's Residential Voice Price Guide located at <https://www.spectrum.com/policies/terms-of-service>. Some features or services may not be available in all areas and are subject to change at Spectrum's discretion. Taxes and fees included. Feature descriptions may be found at [www.spectrum.net/support/category/voice](http://www.spectrum.net/support/category/voice). (T)

#### 5.1.1 Eligibility

- A. Lifeline Telephone Service is a government assistance program and is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit.

To qualify for Lifeline Telephone Service, a Customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size, or the Customer must participate in any one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

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<sup>1</sup> Select Lifeline bundles eligible for discount are as determined by the Company. The Company's voice service bundled with the Company's qualifying Lifeline Internet service will receive a federal Lifeline Internet credit.

<sup>2</sup> Effective January 15, 2026, the rate for Spectrum Voice when bundled with qualifying Internet changes from \$25.00 to \$30.00.