

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Latrell S. Germany,)
Complainant)
v.)
Spire Missouri Inc. d/b/a Spire,) **Case No. GC-2026-0278**
Respondent)

Latrell S. Germany,)
Complainant)
v.)
Union Electric Company d/b/a Ameren) **Case No. EC-2026-0279**
Missouri,)
Respondent)

Latrell S. Germany,)
Complainant)
v.)
Missouri American Water Company,) **Case No. WC-2026-0287**
Respondent)

**ORDER GRANTING MOTION FOR MORE DEFINITIVE
STATEMENT OF FACTS**

Issue Date: April 30, 2026

Effective Date: April 30, 2026

On April 17, 2026, in Case GC-2026-0278, Latrell Germany filed a complaint with the Commission against against Spire Missouri Inc. d/b/a Spire. On April 27, 2026, Spire filed a request for clarification and a more definite statement of facts. Spire states:

Respondent is unable to discern which of Complainant’s allegations apply to Respondent and which, if any, would represent violations of any law subject

to the Commission's authority, or rule, tariff, order, or decision of the Commission.

On April 28, 2026, Germany, on her own volition, filed a response to Spire's motion. Germany filed the same response in all three of her pending complaints against Spire, Union Electric Company d/b/a Ameren Missouri, and Missouri American Water Company (collectively "Utilities").

Complainant alleges that the Utilities, being aware of her medical condition, have not reconnected her utility services. However, as stated in prior orders in these cases,¹ has not provided sufficient information to determine that she informed the Utilities of her condition prior to disconnection. Failure to reconnect under the described circumstances is not a violation of any provision of law subject to the Commission's authority, of any rule promulgated by the Commission, of any utility tariff, or of any order or decision of the Commission.

Complainant alleges: "Complainant formally disputed the alleged debt. Respondents failed to provide a certified Life of Account Ledger or verify the debt as required by law." and further "Complainant tendered a Bill of Exchange as a commercial set-off. Because Respondents failed to prove the underlying "debt," failed to return the Bill of Exchange, and failed to provide a ledger, the debt is operationally discharged under UCC § 3-603(b)...Respondents are demanding "payment" in a manner inconsistent with the constitutional standard for legal tender". Complainant has failed to explain what "legal tender" was refused. Complainant again fails to allege a violation of any provision of law

¹ Case Nos. GC-2026-0278, EC-2026-0279, and WC-2026-0287.

subject to the Commission's authority, of any rule promulgated by the Commission, of any utility tariff, or of any order or decision of the Commission.

Complainant has filed numerous irrelevant documents in her complaint cases that are related to identity or status, but have no bearing on any complaint against the Utilities.

The Commission agrees with Spire that no discernable cause of action has been identified sufficiently that the Utilities could answer or the Commission could adjudicate. Complainant continues to cite federal and international law over which the Commission has no jurisdiction and is not relevant to complaint cases before the Commission.

The only allegation Complainant has made that the Commission might have jurisdiction over is “billing discrepancies”, but Complainant hasn't explained these discrepancies. She hasn't detailed the nature, amount, or timing of the discrepancies, or why she thinks the billed amounts are wrong.

Therefore, the Commission will instruct Complainant to clearly explain each alleged violation by each utility. She must specify what happened, when it happened, the disputed amount, and why she believes the billing is incorrect. She must not submit identical responses in each case; each issue must be detailed separately for each utility.

Commission Rule 20 CSR 4240-2.116(4), provides that the Commission may dismiss a case for good cause shown after ten days' notice to the parties. If the Complainant's response again fails to state a cause of action within the Commission's jurisdiction that the Utilities could answer and the Commission could adjudicate, her complaints may be dismissed.

THE COMMISSION ORDERS THAT:

1. Complainant must clearly explain each violation by each utility no later than May 11, 2026. She must specify what happened, when it happened, the disputed amount, and why she believes any billed amount is incorrect. She must not submit identical responses in each case; each issue must be detailed separately for each utility.
2. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 30th day of April, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 30th day of April, 2026.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

April 30, 2026

Case No: GC-2026-0278, EC-2026-0279 and WC-2026-0287

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).¹

Sincerely,

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.