

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

FILED
May 4, 2026
Missouri Public
Service Commission

In the matter of the application of)
Ryan Edwards) Case No: _____
(Name of Applicant))
for change of electric supplier.)

APPLICATION FOR CHANGE OF ELECTRIC SERVICE PROVIDER

1. Applicant's address is: 6406 W Farm Rd 94, Springfield, MO 65803

2. The name of Applicant's current electric service provider is:
Liberty Utilities

3. Applicant requests the Missouri Public Service Commission to order a
change of electric supplier to the address indicated above.

4. Applicant requested the Commission to order a change of electric supplier
from Liberty Utilities
to Ozark Electric Cooperative (Current)
(Requested)

5. Applicant requests the Missouri Public Service Commission to order a change
of electric provider for the following reasons:*

Customer service & payment/billing issues that have caused confusion, financial
disruption, and loss of confidence. I have experienced missing and duplicate bills,
multiple charges at once, and a duplicate payment after a processing error. Most
recently, a \$0.00 autopay triggered a shutoff notice and canceled my balanced
Billing. Ozark Electric Cooperative have confirmed service on my road.

6. Applicant has taken the following steps in an attempt to work out electric service problems with the electric service provider:
I have made multiple attempts to resolve these issues directly with Liberty Utilities to determine what had happened, clarify the status of my account, and understand what actions were needed to correct the issue. The billing and payment information available to me was often unclear or inconsistent, requiring direct contact with customer service to make sense of the situation.

WHEREFORE, Applicant requests the Missouri Public Service Commission to issue an Order which changes the current electric service provider.

4-27-26

(Date)

Rtea41@gmail.com

(E-mail Address)


Signature of Applicant

573-418-7790

(Phone Number)

*If reason for change is poor service, outages, low voltage, etc., applicant should submit a record of service problems covering at least 90 days, including dates and times of problems to the extent possible. Applicant should also attempt to determine reasons for any service problems. For instance, if electric service was out or you are experiencing blinking lights, you should contact the supplier of electric service to determine the problem, and include this information with the application. (If the reasons from the supplier was a storm, car hitting pole, trees in line, conductor fell down, or whatever the supplier states for the problem, this should be noted.)

STATE OF MISSOURI)
)
COUNTY OF Gleene) SS.
Lawrence

VERIFICATION

Ryan Edwards, on oath, states that he/she has read the foregoing application and is familiar with its contents and the matters set forth therein are true to the best of his/her knowledge, information and belief.


(Signature of Applicant)

SWORN TO BEFORE ME, the undersigned Notary Public on this the 29th
day of April, 2026.


Notary Public

My Commission Expires: April 30, 2027

EMMA HANKINS
Notary Public - Notary Seal
STATE OF MISSOURI
Lawrence County
My Commission Expires Apr. 30, 2027
Commission #23603199

RYAN EDWARDS
6406 W. FARM 94
Springfield, MO 65803

SPRINGFIELD MO 658

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Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102-

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