

Minutes of KCPL Meeting
Held 2/9/06 @ 9:00 To 12:00

A. Call to Order and welcome (Rev Clark)

Introduction of person attending meeting:

Rev. Clark
Rev. Hartsfield
Rev. Dr. Stanley Counts
Rev. Samuel W. Nero
Rev. Kim Gladney
W. Bill Dias
Marvin L. Rollison
John R. Marshall
Mike of KCPL

FILED

NOV 13 2006

Missouri Public
Service Commission

Purpose of Meeting

BMU has partnered with DCGC to bring a method of bill payment that will allow hassle free on-time bill payment. (Rev. Clark)

There is a need for assistance in the community to keep our people from the accumulation of debit. This program will assist in the area. The majorities of families are at the poverty level and has less than \$30,000 per year income to meet their needs. (Rev Hartsfield)

This plan is organized to assistance the low-to mid income families where the needs exist to change the basic services to match their income to stay on-time when paying their bills. Solution is to help these individuals who work and are still unable to meet their basic needs. The majority of these persons us cash which does not allow these individuals to establish credit and reap the savings of those that have established credit. (Rev. Gladney)

(KCPL) Credit scores for on-time bill payment; uses electronic funds payments and the cost involved in using these methods of payment. Penalizes for late payments-bounced checks-back charges plus late payment charges to utility bill on top of the current bill.

KCPL is looking to flexible due dates, currently allows part payments, however, currently does not have a delivery method that would allow all of it's customers to enjoy these services.

(Rev. Gladney) Payment schedules need to be established to assist the members of the community to be granted credit for on-time KCPL bill payment. Presently third party bill payment agents are accepting payments from individual, which are not a free service.

(Rev. Nero) There is a need to promote economic development by reducing the cost of penalties on basic services. Need a continuance source of funds to spare economic development headed by the Baptist Ministers Union starts with partnerships with companies like KCPL. Without help those existing business currently in our community will go out of business; we have to do something now.

Dias Exhibit No. 1302
Case No(s). ER-2006-0314
Date 10-16-06 Rptr xf

(Rev. Stanley) There is an immediate need for assistance with KCPL Utility Company bill payment.

(Rev. Hartsfield) The Baptist Ministry Union must empower Black Business which in fact will benefit the entire black community. Cooperation from those who are economically powerful; should show some integrity for a genuine need as outlined by the pastors.

(KCPL) where are focus is on the needs of the community; share a common concern for the quality of life of these individuals and seek out minority owned business. KCPL helps these businesses to be self sufficient. Low-income assistance has increased through the efforts of KCPL. Energy efficiency homes; payment assistance with third party vendors. KCPL agrees that third party vendors need to address the needs of those customers on fixed income to pay their bills on-time. (Marvin) Flexible due dates for customers who can not afford to pay; payment arrangements; the exorbitant cost of unities have a major effect on each families viability. Presently KCPL is developing programs for weatherization and bill payment assistance. Major onetime developments are in progress in KC and the minority vendors are invited to participate as suppliers to KCPL and other major developments that are presently in progress. KCPL is currently focused on how to reach the community and those customers that need help.

(KCPL) is looking for ways to help within the community; provide options and keep cost at a level that is somewhat affordable. Together (KCPL and Baptist Ministry Union) must make the community aware of the various programs to assist the minority community for those in need. Educate the community on ways to live within this economic environment.

(Rev. Hartsfield) How do you eat an elephant? One bit at a time. He goes on to say; this is a large task and the way The Baptist Ministries Union has chosen to get started is with on-time bill payment as called for in the proposal that has been submitted to the KCPL Delegation for Michael Chesser. Rev. Hartsfield goes on to say; \$12,000 income for average individual within this community; electronic payment methods would leave a lot of people out of the loop-for savings, est.; or ways to improve their lives will not be possible without this on-time proposal. The church is central to the community to assist and educate those, who have the need; create outreach programs to help as many people within the community. On-time bill payments are a problem for many individuals, not just the minority community. There are many areas that need to be addressed within the community. KCPL has to realize that the church has to be a major part of theses changes to assist those in need. Decision making and development plans should be ran by the church. The current third party payment agents put nothing back into the community on any basis let along, on recurring monthly bases. The Baptist Ministries Union is taking the stand that since the need for resources is ongoing; resources must come back into the community to those who have direct contact with those who need the help. He further states that from now on we will demand that our corporate partners keep the ministers informed and input those changes that the ministers fill is needed to develop black business.

Who is presently benefiting from these bill payment services? The Baptist Ministers Union requests a specific plan to be developed outlining a step by step plan on

how to bring money back into the communities in order for our community to be self sufficient.

(KCPL) The plan is to develop community partnerships. The plan is to develop black businesses within the community. Third party pay stations at no cost...convenience of the customers. KCPL wants to accept credit card payment and all the rules that are standard to the company, transaction fees and so on. KCPL wants to reduce cost for KCPL while helping the development of the community.

* (KCPL) suggests that any black on business that services as a pay-station as well as the monies pay this company would have to be identified to make sure that this money goes back to the community. That people would not understand the on-time concept, nor would they care.

(Rev. Hartsfield) takes exceptions to the statement that KCPL would tell the Baptist Ministry Union what to do with any money that comes back to the community from their partnership with DCGC. He further states that KCPL does not tell Price Chopper what to do with the money that they earn from bill payment.

(KCPL) These payments can be made by phones, which would be convenience, on-time payments...direct deposit...educate the community...must have discussions on how it will benefit the community as a whole.

(Rev. Clark). Suggests that a plan meeting be held with the next two (2) weeks with key KCPL persons on the proposal.

(KCPL) agreed to this approach. KCPL also disclosed that they have made application to the Public Service Commission to stop making those KCPL customers now paying with a credit card to have to pay a fee of \$6.00 dollars for each transaction...that KCPL currently does not have a merchant ID number required to receive such payment from their current third party payment agent.

This is important information about this statement: MasterCard and Visa require that before a merchant can accept any funds from a credit/debit card transaction they must have a "Merchant ID number". It is illegal for KCPL to accept any funds collected by a third party; it is called "Money Laundering". A third party can not collect funds and deposit these funds into an account with out using that customers Merchant ID Number. By all rights KCPL should have to return all funds back to those customers that made payments in this manor. Also, if the third party payment agent had the Merchant ID number to collect the funds from the KCPL customer using a credit/debit card once again it is illegal to deposit those funds into the account of KCPL...it is "Money laundering"

For more information go to www.fincen.gov, click on section 314(a), then click on 314(a) fact and fingers (01/31/2006)

For more information of "Merchant Rules" go to www.mastercard.com, click on United States English...and then click on Merchant rules.....download rules.

(Rev. Clark) it was requested of the KCPL delegation that Mr. Michael Cheeser, Chairman and CEO provide an answer in principal on the following questions on the agenda:

G. What the Baptist Ministers Want (Rev. Hartsfield & Rev. Clark)

1. KCPL to appoint Dias Capital Growth Corporation (a minority owned company) as one of the third party payment agent under the terms and conditions as out lined in this proposal. 2. KCPL to play a major roll in advancing the idea of a lifestyle change in the Urban Community promoting the benefits to the family when on-time-bill payment is practiced in the home. And, 3. KCPL as a major utility to partner with the Baptist Minister Union to advanced the importance of on-time-bill payment to our community.

(Rev. Clark) also requested of the KCPL Delegation to convey to Mr. Chesser that the Baptist Ministers Union wants a commitment to the (Next Steps as outlined in the agenda); that this body is looking for a Commitment from KCPL to help support the Baptist Ministers Union efforts with the Kansas City Utilities; and once an agreement has been reached join in a News Conference with Baptist Ministers Union outlining support for the family Financial Planning.

KCPL felt that an answer in principal could be given the week of the 13th of February with follow on meetings to work out any details.

(Rev. Clark) adjourns the meeting.