

Name: Latrell S Germany [REDACTED] | [REDACTED] | Legal Name:
Latrell S Germany

Telephone Encounter

Signed Aug 19, 2025

Telephone Encounter by Nurse Jennifer L at 8/19/2025 12:44 PM

Reason for Conversation
Shortness of Breath

Background

Patient calling stating her electric has been turned off since 8/14. She has already exhausted her community assistance with electric last month. There is a form that needs to be filled out to try and get it turned back on through a different company. She states she does get shortness of breath at rest and with exertion especially with this heat. Does endorse intermittent chest pain that only lasts a few seconds with last episode being yesterday. Did state she had a brief episode of dizziness this morning when she stood up but has since resolved. She last used inhaler yesterday evening. She ended up being able to spend the night at a friends last night but unable to stay there. She is still in her home with windows open but does not have any fans or AC to help.

Disposition

Go to ED Now

Provider contacted via secure chat for ED disposition consult. Recommendation from provider: Schedule in PCP office

[REDACTED]
if she can come in today that would be ok

2 mins

Scheduled this afternoon with PCP. Also provided information to contact united way at 211 for additional resources in regards to cooling centers. Patient stated she does have a rec center near by that she can go to if needed.

Reason for Disposition

- MODERATE difficulty breathing (e.g., speaks in phrases, SOB even at rest, pulse 100-120) of new-onset or worse than normal

Encouraged to call back if there are further questions or concerns.

Encouraged to call back if symptoms persist or worsen.

Per CSR note the website for the form is: [REDACTED]

Protocols Used

Breathing Difficulty-Adult-OH

