

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Request of The Empire)
District Electric Company d/b/a Liberty for)
Authority to File Tariffs Increasing Rates) Case No. ER-2024-0261
For Electric Service Provided to Customers)
In its Missouri Service Area)

METRICS FILING FOR APRIL

COMES NOW The Empire District Electric Company d/b/a Liberty (“Liberty” or the “Company”) and submits this Metrics Filing for April. In this regard, Liberty respectfully states as follows to the Missouri Public Service Commission (the “Commission”):

1. The Supplemental Stipulation modifies the timing of the rate increases agreed to under the provisions of the Global Agreement, with paragraph one of the Supplemental Stipulation noting that it “establishes specific billing and customer service metrics that Liberty is required to meet for three consecutive months, starting on January 1, 2026, prior to implementing any changes to customer rates.” It further provides:

Limited deviations may be permitted with documented justification for Staff review. Any deviations must be thoroughly documented and such documentation provided to Staff for its review.

2. Paragraph three of the Supplemental Stipulation is titled “Metrics” and provides that by “(n)o later than the 15th of a month, the Company shall file a status report for the prior month in this docket indicating the number of instances of noncompliance with the provisions provided below, and at least a summary explanation of the causes or reasons for those instances of noncompliance.” Paragraph three further provides that the Company “shall maintain adequate documentation of those instances [of noncompliance] to facilitate Staff or Commission review.”

3. Liberty previously submitted its metrics filings for January, February, and March and believes those filings demonstrate that the Company successfully satisfied the terms of the

Supplemental Stipulation for three consecutive months, warranting implementation of a change in rates pursuant to the terms of the Supplemental Stipulation, the Global Agreement, and the *Report and Order*. There were limited deviations each of the first three months, as contemplated and allowed by the Supplemental Stipulation. These were minor exceptions, with agreed upon detailed and documented justification for each provided to Staff for review.

4. Staff's recommendation regarding Liberty's prior metrics filings is due by June 8, 2026, and the Company's tariff sheets are suspended until July 4, 2026. As such, Liberty is continuing to track its compliance with the metrics for monthly reporting. The status report attached hereto as Exhibit A covers the period of April 1-30. As shown thereon, there were no instances of non-compliances or deviations for this fourth month and the Company was within the allowed percentage for delayed bills. The data backing up and supporting the status report is being provided to Staff for review.

WHEREFORE, Liberty respectfully submits this Metrics Filing for April and requests such relief as is just and proper under the circumstances.

Respectfully submitted,

ATTORNEYS FOR THE EMPIRE DISTRICT ELECTRIC COMPANY
d/b/a LIBERTY

/s/

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CERTIFICATE OF SERVICE

I hereby certify that the above document was filed in EFIS on this 11th day of May, 2026, with notification of the same being sent to all counsel of record; and I further certify that the above document was sent by electronic transmission to all counsel of record.

/s/ Diana C. Carter