

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

|                                   |   |                                     |
|-----------------------------------|---|-------------------------------------|
| Rovonne L. Ginger,                | ) |                                     |
| Complainant                       | ) |                                     |
| v.                                | ) |                                     |
|                                   | ) | <b><u>Case No. GC-2026-0250</u></b> |
| Spire Missouri, Inc. d/b/a Spire, | ) |                                     |
|                                   | ) |                                     |
| Respondent                        | ) |                                     |

**ORDER DIRECTING A PROPOSED PROCEDURAL SCHEDULE**

Issue Date: May 18, 2026

Effective Date: May 18, 2026

On May 5, 2026, the Commission’s Staff (Staff) filed its report concerning this complaint. Complainant responded on May 11, 2026, disagreeing with aspects of Staff’s report. Therefore, the Commission will direct Staff to consult with the other parties and submit a proposed procedural schedule including an evidentiary hearing.

If Staff has questions about the availability of specific dates for an evidentiary hearing it may contact the Regulatory Law Judge. The Commission will dispense with the requirement that testimony be prefiled for this case.

**THE COMMISSION ORDERS THAT:**

1. The Commission’s Staff shall file a proposed procedural schedule on behalf of the parties no later than June 11, 2026.
  
2. This order shall be effective when issued.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

John T. Clark, Senior Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 18<sup>th</sup> day of May, 2026.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 18<sup>th</sup> day of May, 2026.



*Nancy Dippell*

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Nancy Dippell  
Secretary

# MISSOURI PUBLIC SERVICE COMMISSION

May 18, 2026

**Case No: GC-2026-0250**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).<sup>1</sup>**

Sincerely,



**Nancy Dippell  
Secretary**

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<sup>1</sup>

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.