

3. Respondent's address is:

[Redacted]

(Address of complainant)

[Redacted]

(City)

[Redacted]

(State)

[Redacted]

(Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$ Bury electric lines at Ameren expense

(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

Relief requested is for Ameren to bury utility lines at Ameren expense or remove all equipment from my property immediately. FYI. Most of my neighbors have their lines buried and do not have poles on their property. It is my understanding that the poles on my property are the main lines and provides service to my neighbors. I want equal treatment thus creating a safer place and gives me the ability to use my property to widen my driveway. I pay taxes and maintain this property and Ameren just wants to use it and collect revenue wiith little to no cost to them!!!!

[Empty grid for additional relief details]

7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

[Empty grid for explanation of relief]

8. The Complainant has taken the following steps to present this matter to

the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

<p>1. Conducted several phone conversations. 2. Met with Ameren representatives 3. Provided written request to remove Ameren equipment or bury lines at Ameren expense as Ameren has provided NO legal easement documentation to date.</p> <p>Facts of complaint:</p> <p>A. Ameren installed new poles and lines on my property in Sept. 2025 without my consent or a verified legal easement. B. I have provided my survey showing no easements and my boundary lines. C. I have maintained the area where the poles are for several years without any assistance from Ameren. D. The Ameren poles fell behind me in Sept 2025 while I was driving down my driveway and barely missed my vehicle with me in it. E. I have pictures and witness showing Ameren installing new poles and equipment in Sept. 2025. F. I feel this is clear evidence of Ameren equipment being on my property illegally. G. Ameren poles prevent me from widening my driveway and causes a hazard for anyone traveling down my long driveway. I hope the Missouri Public Service Commission does the right thing as Ameren did get a large rate increase recently which included improving infrasture.</p>

May 18, 2026

Date

Signature of Complainant



Complainant's Phone Number

Kathy Archer

Complainant's Printed Full Name



Alternate Contact Number

Complainant's E-mail Address

*Attach additional pages, as necessary. Attach **copies** of any supporting documentation. Do **not** send **originals** of any supporting documentation.*