

FILED  
May 20, 2026  
Missouri Public  
Service Commission

# Exhibit No. 4

Timothy Boyle – Exhibit 4  
Neutral line statement from [morganinspectionsservices.com](http://morganinspectionsservices.com)  
Case No. EC-2026-0095

**A lost neutral normally occurs outside the home - somewhere between the utility pole and the service entrance in the home. For a lost neutral situation to arise, the neutral must be lost before the main electrical panel in the home. By their nature, the cause of most lost neutrals is normally outside the home. Some causes are weather, animals, poor installation, corrosion.**

**Anything that causes the connection of the neutral wire to become damaged and incapable of carrying electrical current will result in a lost neutral. Damaged installation resulting in corrosion can cause a broken neutral power line.**

**[www.morganinspectionsservices.com](http://www.morganinspectionsservices.com)**