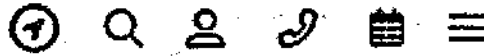


FILED
May 20, 2026
Missouri Public
Service Commission

Exhibit No. 5a

Timothy Boyle – Exhibit 5a
When to Call a Professional webpage from choateshvac.com
Case No. EC-2026-0095



When to Call a Professional

If you notice any of the warning signs of a loose neutral wire, don't delay—electrical issues can escalate quickly and pose serious hazards. While some signs might seem minor, they can indicate larger underlying problems within your electrical system.

Contact a licensed electrician immediately if you experience:

- Repeated breaker trips
- Flickering or overly bright lights
- A burning smell or discolored outlets
- Mild electric shocks from appliances

