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Service Commission

## Exhibit No. 5b

Timothy Boyle – Exhibit 5b  
How to Address a Loose Neutral Wire webpage from choateshvac.com  
Case No. EC-2026-0095

HOW TO

www.choateshvac.com Exh. 5b

# Address a Loose Neutral Wire

If you suspect a loose neutral wire, it's essential to take immediate action:

1. **Turn Off Power:** Shut off the main power supply to prevent any electrical hazards.
2. **Consult a Licensed Electrician:** A professional can safely inspect and repair the issue, ensuring your home's electrical system is secure.
3. **Regular Maintenance:** Schedule periodic electrical inspections to catch potential problems early and maintain system integrity.

