

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Ryan Christopher Matthews,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. WC-2026-0243</u></b>
	)	
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**ORDER GRANTING EXTENSION OF TIME**

Issue Date: May 26, 2026

Effective Date: May 26, 2026

Ryan Christopher Matthews (Complainant) has filed a complaint against Missouri-American Water Company (Missouri-American). On May 19, 2026, the Staff of the Commission (Staff) filed its Report, which includes findings and recommendations.

Under Commission Rule 20 CSR 4240-2.080(13), parties have ten days from the date of filing to respond to any pleading.

On May 26, 2026, Missouri-American filed a motion requesting an extension of its time to respond. Missouri-American states that certain personnel working on a matter noted in Staff’s Report are unavailable through ten-day timeframe set by rule and further investigation is also needed prior to responding.

The Commission finds the request for an extension of time to be reasonable and will

grant it.

**THE COMMISSION ORDERS THAT:**

1. Missouri-American's request for an extension of time is granted and shall be applied to all parties.
2. Responses to Staff's Report shall be filed no later than June 25, 2026.
3. This order is effective when issued.

**BY THE COMMISSION**



*Nancy Dippell*

Nancy Dippell  
Secretary

Charles Hatcher, Senior Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 26th day of May, 2026.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 26<sup>th</sup> day of May, 2026.



*Nancy Dippell*

Nancy Dippell  
Secretary

# MISSOURI PUBLIC SERVICE COMMISSION

May 26, 2026

**Case No: WC-2026-0243**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).<sup>1</sup>**

Sincerely,



**Nancy Dippell  
Secretary**

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<sup>1</sup>

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.