

Summit Natural Gas of Missouri, Inc.
Name of Issuing Company

All Towns and Communities
For: Within SNGMO Certified Service Areas
Community, Town or City

RULES AND REGULATIONS (CONT.)

Advanced Meter and Hub Meter Opt-Out Service

(a) Application

- (i) Residential customers may request to opt-out of the use or installation of advanced or hub metering equipment by signing and returning to the Company's customer service department an Opt-Out Acknowledgement Form ("Acknowledgement Form"). The Acknowledgement Form will be available upon request or through the Company's website, <https://summitnaturalgas.com>.
- (ii) Advanced metering equipment shall be removed and traditional metering equipment shall be installed where applicable, within approximately 30 days after receiving an eligible opt-out request, signed Acknowledgement Form, and fee of \$125 as set forth in paragraph (e)(i) below. If the Company determines completion of the request will exceed the approximated 30 days, the Company will provide notice to the customer with the next available date.
- (iii) All other Company rules and regulations and charges apply under this Rule.

(b) Eligibility

To be eligible, the customer shall have no documented instances of known unauthorized use, theft or fraud or documented threats of violence toward Company employees or its agents. Company may refuse the request if provision of service using a traditional meter creates a safety hazard to the Company's personnel or facilities or if customer does not allow Company employees access to its meter for installation of the traditional meter, maintenance, meter reading, or any other reason necessary for the provision of safe and reliable service. If an opt-out request is denied, the Company will notify the customer in writing or by telephone stating the reason for denial of the request.

Issue Date: June 1, 2026
Month/Day/Year

Effective Date: July 1, 2026
Month/Day/Year

Issued by: Goldie Bockstruck
Director, Regulatory Affairs
Name and Title of Issuing Officer

10825 Geddes Ave, Ste 410
Centennial, Colorado 80112
Company Mailing Address

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(c) Definitions

- (i) Advanced meter: meter or metering device system that is owned or leased by a utility or its agent and that meets one or more of the following requirements: measures, records, and sends a customer's utility usage or other data by use of radio waves or broadband over power lines; Allows for two-way communication between the meter and the utility or its agent; and allows for a utility or its agent to control a customer's thermostat, appliance, or service.
- (ii) Hub meter: an advanced meter that generates stronger radio waves as a result of the meter serving as a hub for other advanced meters it communicates with in a given area.
- (iii) Traditional meter: A commercially available meter that is unable to transmit usage information and is only intended to be read by an individual through a visual display. A traditional meter is not designed or capable of transmitting usage data by using radio waves or broadband over power lines, allowing two-way communication between the meter and the utility or its agents, or allowing a utility or its agents to control a customer's thermostat, appliance, or service. A traditional meter does not include an advanced meter that has certain functionality turned off or deactivated.

(d) Meter Placement

Residential meter installations shall be located outside, when possible. The meter normally should be located at the building within five (5) feet of the structure. Meters shall be installed in the same location as the advanced meter or at a location at or near the building that is satisfactory to the Company and provides easy access to the meter. In most instances, the meter itself will remain, but the advanced metering equipment will be removed.

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(e) Charges

- (i) A one-time all-inclusive fee, in the amount of one hundred twenty-five dollars (\$125.00) will be charged to the customer for the removal of the advanced metering equipment or the provision and installation of the traditional meter. This fee shall not apply to new services where the request has been made prior to the installation of metering equipment.
- (ii) On a going forward basis, the customer will be charged a monthly fee in the amount of fifteen dollars (\$15.00), in addition to the monthly customer charge, for the use of a traditional meter.

(f) Customer Read Meters

- (i) Residential customers that qualify to opt-out may request to self-read their meter. The Company will provide written instructions to these customers explaining how to read and report their readings to the Company.
- (ii) Customer self-read meters must be reported monthly. If the Customer fails to timely report their meter-reading, the Company shall estimate usage for that month.
- (iii) At least once annually, the Company shall obtain an actual meter reading of the Customer's usage in order to verify the accuracy of the readings.
- (iv) If the Customer does not read and report their meter for two (2) consecutive months or any three (3) months in a rolling twelve-month period, the Company may disqualify the Customer's opt-out status and resume monthly readings of the meter using advanced metering equipment.
- (v) The Company may assess 5% interest on unpaid amounts resulting from failure to report usage or inaccurate reporting.

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