

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 2 ~~2nd3rd~~ Revised Sheet No. R-1
 Canceling P.S.C. MO. No. 2 ~~1st2nd~~ Revised Sheet No. R-1

THE EMPIRE DISTRICT GAS COMPANY
JOPLIN, MO 64802

FOR: -All Communities and Rural Areas Receiving
 Natural Gas Service

RULES AND REGULATIONS INDEX
GAS

	<u>Sheet No.</u>
1. DEFINITIONS.....	R-3
2. SERVICE AGREEMENTS	
2.01 Applications for Service.....	R-5
2.02 Term of Agreement.....	R-5b
2.03 Agreements Not Transferable.....	R-5
2.04 Deposits and Guarantees of Payment.....	R-6
2.05 Discontinuance of Service.....	R-9
2.06 Cold Weather Rule.....	R-14
2.07 Charge for Connecting or Reconnecting Service.....	R-20
2.08 Charge for Returned Checks.....	R-21
3. SUPPLYING AND TAKING OF SERVICE	
3.01 Interruptions of Gas Service.....	R-23
3.02 Use of Gas Service.....	R-23
3.03 Indemnity to Company.....	R-23
3.04 Access to Customer's Premises.....	R-23
3.05 Tapping of Company's Mains.....	R-24
3.06 Location and Route of Company's Facilities.....	R-24
3.07 Limitations of Gas Supply.....	R-24
4. INSTALLATIONS	
4.01 Customer's Installation.....	R-27
4.02 Protection of Company's Property.....	R-27
5. METERING	
5.01 Meter Installations.....	R-28
5.02 Measurement of Gas.....	R-28
5.03 Meter Testing.....	R-29
5.04 Billing Adjustments.....	R-29
5.05 Non-Standard Metering Service Opt-Out	R-30.1
6. METER READING, BILLING, AND COMPLAINT PROCEDURES	
6.01 Billing and Reading of Meters.....	R-31
6.02 Billing Period.....	R-31
6.03 Choice and Application of Rates.....	R-31
6.04 Billing and Payment Standards.....	R-33
6.05 Level Payment Plan.....	R-36
6.06 Disputes.....	R-37
6.07 Settlement Agreements and Extension Agreements.....	R-39

DATE OF ISSUE: ~~July June 2501, 2014~~26 EFFECTIVE DATE: ~~August 24~~July 01, 20142026
 ISSUED BY: ~~Kelly S. Walters, Vice President~~Charlotte Emery, Senior Director

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No.	2	2nd 3rd	Revised	Sheet No.	R-53
Canceling P.S.C. MO. No.	2	1st 2nd	Revised	Sheet No.	R-53

THE EMPIRE DISTRICT GAS COMPANY d/b/a Liberty Utilities or Liberty JOPLIN, MO 64802	FOR: All Territory
---	--------------------

RULES AND REGULATIONS GAS

10. SUMMARY OF TYPES AND AMOUNT OF CHARGES ALLOWED

<u>Section</u>	<u>Type of Charge</u>	<u>Amount of Charge</u>
2.04 (G)	Security Deposits New Customer Standard	One-sixth of annual billing Two times highest billing
2.07 (A)	Reconnect Charge Normal Business Hours After Normal Hours	\$40.00 \$100.00, may be paid over two months
2.07 (B)	Connection Charge After Normal Hours	\$100.00
2.07 (C)	Collection Charge	\$41.00
2.07 (D)	Reconnection Charge within 12 months of service termination	Greater of the sum of minimum monthly charges or the Reconnection Charge in 2.07A
2.07 (F)	Disconnection Charge	\$40.00
2.08	Charge for Returned Checks	\$20.00
2.09	Excess Flow Valves New service Post installation activities	\$45.00 Actual cost, not to exceed \$900 Actual costs
4.02 (B)	Meter Tampering	All associated costs
5.03	Meter Testing Requests	\$65.00 (if meter is accurate)
5.04	Billing Adjustments	Varies by type and period to be adjusted depending upon revenue class
<u>5.05</u>	<u>Non-Standard Meter Initial Setup Charge</u> <u>Monthly Non-Standard Meter Charge</u>	<u>\$125 per meter</u> <u>\$15 per meter</u> <u>\$15 monthly</u>
6.04 (C)	Special Meter Reading Appointments Other Than Normal Read Date Outside of Normal Business Hours	\$5.00 \$10.00
6.09	Late Payment Charge	One-half percent (0.25%) of unpaid bill.

DATE OF ISSUE: ~~July 7, 2022~~ ~~June 130, 2026~~

EFFECTIVE DATE: ~~August 6, 2022~~ ~~July 01, 2026~~

ISSUED BY: ~~Mike Beatty, Vice President~~ ~~Charlotte Emery, Senior~~ ~~Director Rates and Regulatory Affairs~~