

**Liberty Utilities (Midstates Natural Gas) Corp.
 d/b/a Liberty Utilities**

FOR – All Areas

Name of Issuing Corporation

Community, Town or City

TARIFF VOLUME

TABLE OF CONTENTS

	<u>Sheet No.</u>
INDEX 7 SERVICE AREA	
Municipalities Served - Master List and Index	3
Map of existing service area	6
Certified Service Areas	7
NATURAL GAS SALES, NATURAL GAS TRANSPORTATION, AND PURCHASED GAS ADJUSTMENT CLAUSE TARIFFS:	
Infrastructure System Replacement Surcharge (ISRS)	19
Utility Related Charges	20
Residential Firm Service	22
Small Firm General Service	24
Medium Firm General Service	26
Large Firm General Service	28
Interruptible Large Volume Gas Service	30
Negotiated Gas Sales Service	34
Economic Development Gas Service	36
Purchased Gas Adjustment (PGA)	40
Transportation Service	50
Missouri School Transportation Service	60
Weather Normalization Adjustment Rider	67
Red Tag Repair Program	68
Low-Income Affordability Program	70
RULES AND REGULATIONS:	
Definitions	76
Billing and Payment	80
Customer Credit and Deposits	85
Discontinuance and Restoration of Service	88
Facilities and Responsibilities	97
Extension Policy	100
Level Billing Plan	105
Curtailment of Service	106
Excess Flow Valves	109
Promotional Practices	111
Energy Conservation and Efficiency Program	115
Non-Standard Metering Service (Opt-Out)	117

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ISSUED BY: Charlotte Emery
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Senior Director, Rates and Regulatory Affairs Joplin, Mo
title address

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UTILITY RELATED CHARGES (Continued)

	<u>All Service Areas</u>
Excess flow valves – installation	\$1,500
Interest rate to be paid on Customer’s Deposits	“Interest on deposits shall be paid on a per annum rate equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal for the last business day of the preceding calendar year, compounded annually”
Non-Standard Meter Initial Setup Charge (Per Meter)	\$125
Non-Standard Meter Charge (Per Meter)	\$15 monthly
<u>For customers who elect a non-standard meter and elect to self-read, the Company may assess the following interest rate on unpaid amounts resulting from failure to report usage or inaccurate reporting.</u>	<u>5%</u>

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BILLING AND PAYMENT- Non-Standard Metering Service (Opt-Out)

- (1) Non-Standard Metering Service is available for any individual Residential Customer whose premise(s) is metered with a Company standard meter with wireless communications (Standard Meter) and requests to have metering service utilizing a Company Non-Standard digital meter without wireless communications (Non-Standard Meter) in accordance with 20 CSR 4240-10.035.
- (2) In order to begin receiving Non-Standard Metering service under this Rule, the Customer must complete the following requirements:
- (a) The Customer must sign and return to the Company the Residential Non-Standard Metering Service Acknowledgment Form (Acknowledgement Form) accepting all fees, requirements, and limitations of this Rule. The Acknowledgement Form can be obtained from the Company website or by contacting the Company Customer Care Center and requesting a hard copy be mailed to their premise(s).
 - (b) The Customer must pay a required, and non-refundable, Non-Standard Meter Initial Setup Charge per Non-Standard Meter as shown on UTILITY RELATED CHARGES on Sheet 21.
 - (c) The Customer must pay a monthly recurring Non-Standard Meter Charge per Non-Standard Meter as shown on UTILITY RELATED CHARGES on Sheet 21 in addition to their applicable residential rates.
- (3) Once the Company has received the signed Acknowledgement Form from the Customer and payment of the Non-Standard Meter Initial Setup Charge has been processed by the Company, the Company will, within 20 business days, furnish, and install, a Non-Standard Meter to be used for billing purposes and service under this Rule. The Non-Standard Meter Charge will then be added to the customer's monthly bill.
- (4) All Company rules shall apply under this Rule. For meter placement practices, please see Rules and Regulations, Tariff Sheet 97. This service is not eligible for customers who have a net metering arrangement or customers who have selected a rate that requires interval billing.
- (5) Any customer who has requested service under this Rule may, at any time, terminate this Non-Standard Metering Service and request that the Company install a Standard Meter on their premise(s); at which point the monthly Non-Standard Meter Charge will no longer be applicable. There is no subsequent charge for a Customer to request a Standard Meter be installed on their premise(s) that previously opted for service under this Rule.
- ~~(6) Residential Customers choosing to receive Non-Standard Metering and meeting the requirements detailed in this Rule under (2) above may request to self-read their meter. The~~

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BILLING AND PAYMENT- Non-Standard Metering Service (Opt-Out)

~~Company will provide simple written instructions to these Customers explaining how to read and report usage by email, through the Company web page, or by phone to Customer Service. All Customer provided readings must comply with the requirements of 20-CSR 4240-13.020.~~

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(6) Residential Customers choosing to receive Non-Standard Metering and meeting the requirements detailed in this Rule under (2) above may request to self-read their meter. The Company will provide simple written instructions to these Customers explaining how to read and report usage by email, through the Company web page, or by phone to Customer Service. All Customer provided readings must comply with the requirements of 20 CSR 4240-13.020.

- (a) The Residential Customer shall accurately read and timely report usage monthly. If the Customer fails to provide the meter-reading on time, the Company shall estimate the Customer's usage for that month.
- (b) At least once a year, the Company shall obtain an actual meter reading of the Customer's usage in order to verify the accuracy of readings reported in this manner.
- (c) If the Customer does not read and report their meter for two (2) consecutive months or any three (3) months in a rolling twelve-month period, the Company may resume monthly readings of the meter. ~~At that time, the Company can, at its discretion, replace the Non-Standard meter with a standard meter.~~
- (d) In the event a customer moves out of the premise(s), the Company will perform a final read and replace the Non-Standard meter with a Standard Meter on the premise(s).
- (e) The Company may assess 5% interest on unpaid amounts resulting from failure to report usage or inaccurate reporting.

Applicable Charges are listed on the UTILITY RELATED CHARGES on Sheets 20-21.

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