

Liberty Utilities (Missouri Water) LLC (Water)
d/b/a Liberty Utilities or Liberty

All Missouri Areas
 Community, Town or City

Name of Issuing Corporation

Rules and Regulations Governing Rendering of Water Service
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 22

Canceling P.S.C. MO No. 22

~~1st~~-2nd Revised Sheet No. TOC 1.a

~~Original~~-1st Revised Sheet No. TOC 1.a

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ISSUED BY: Charlotte Emery, Senior Director Rate and Regulatory Affairs, Joplin, MO

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Rule 16 ~~ADVANCED METERING INFRASTRUCTURE (AMI) OPT-OUT~~ NON-STANDARD METERING SERVICE OPT-OUT

(1) Non-Standard Metering Service is available for any individual Residential Customer whose premise(s) is metered with a Company standard meter with wireless communications (Standard Meter) and requests to have metering service utilizing a Company Non-Standard digital meter without wireless communications (Non-Standard Meter) in accordance with 20 CSR 4240-10.035.

(2) In order to begin receiving Non-Standard Metering service under this Rule 16, the Customer must complete the following requirements:

(a) The Customer must sign and return to the Company the Residential Non-Standard Metering Service Acknowledgment Form (Acknowledgement Form) accepting all fees, requirements, and limitations of this Rule 16. The Acknowledgement Form can be obtained from the Company website or by contacting the Company Customer Care Center and requesting a hard copy be mailed to their premise(s).

(b) The Customer must pay a required, and non-refundable, Non-Standard Meter Initial Setup Charge per Non-Standard Meter as shown on the Schedule of Service Charges on T-3.1.

(c) The Customer must pay a monthly recurring Non-Standard Meter Charge per Non-Standard Meter as shown on the Schedule of Service Charges on T-3.1 in addition to their applicable residential rates.

(3) Once the Company has received the signed Acknowledgement Form from the Customer and payment of the Non-Standard Meter Initial Setup Charge has been processed by the Company, the Company will, within 20 business days, furnish, and install, a Non-Standard Meter to be used for billing purposes and service under this Rule 16. The Non-Standard Meter Charge will then be added to the customer's monthly bill.

(4) All Company rules shall apply under this Rule 16. For meter placement practices, please see Rules and Regulations, Tariff Sheet R-11.1 - 11.3.

(5) Any customer who has requested service under this Rule 16 may, at any time, terminate this Non-Standard Metering Service and request that the Company install a Standard Meter on their premise(s); at which point the monthly Non-Standard Meter Charge will no longer be applicable. There is no subsequent charge for a Customer to request a Standard Meter be installed on their premise(s) that previously opted for service under this Rule 16.

~~A. Customers receiving Residential Service have the option of opting out of AMI meter reading and electing non-standard metering service. In such instances, the two-way~~

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~~communication portion of the AMI meter will be disabled. Alternatively, if requested by the customer, and if a non-AMI meter is available to the Company, a non-AMI meter will remain or be installed. Customers requesting non-standard metering service after initial AMI installation will be charged a one-time setup charge per meter. For all customers requesting non-standard metering services, a monthly recurring Non-Standard Meter Charge will apply. Charges are listed on the Schedule of Service Charges.~~

~~B. For customers that chose to opt-out prior to the AMI meter being set (i.e., there is no additional visit to the premises to disable the two-way communication or install a non-AMI meter): the one-time setup fee will not be assessed, but the ongoing monthly fee will still be applicable.~~

~~C. In circumstances where a customer has multiple meters located at the same premises, the monthly Non-Standard Meter Charge will apply to the first meter, and the monthly Non-Standard Subsequent Meter Charge will apply to all additional meters of that customer located on the same premises.~~

~~D. In the normal course of business, Company replacements of meters may occur. To the extent that a customer denies, either through physical impediments, verbal denial or threats of violence, access to property or metering installation, or fails to establish a suitable time for access, customers will be notified, in writing, that failure to provide access will result in customer being considered an opt-out customer not sooner than 30 days after Company's notice. Company's notification will include information for the customer to understand the financial impact of the opt-out status.~~

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Schedule of Service Charges

The following Miscellaneous Charges apply as authorized and described elsewhere in the Company's filed Rule and Regulations:

New Service Connection Fee Actual Cost
Consists of the costs incurred by the Company for construction including parts, material, labor, and equipment, but excluding the cost of the meter. See Rule 5 B.

Service Connection Inspection Fee.....	\$100
Water Service Line Inspection Fee.....	\$100
Turn-On/Turn-Off Fee.....	\$50
Reconnection Charge after Company Discontinuance.....	\$50
On-site Collection Charge.....	\$15

This charge will be added to the current bill if the Company personnel is on-site to disconnect the service when the Customer pays the bill. The disconnection fee may not be assessed if the service is not physically disconnected.

Meter Test Fee.....	Actual Cost
Late Charges.....	\$5 or 3%

The late charge is calculated monthly with the greater amount above being added to the delinquent bill in accordance with Rule 10 G.

Returned Check Charges.....	\$25
Service Calls for Damages caused by Customer.....	Actual Cost

Opt-Out Charges (Rules and Regulations, Rule 16)

One-time setup charge – per meter	\$ 125 <u>50</u>
<u>Monthly</u> Non-Standard Meter Charge – per month <u>meter</u>	<u>\$15</u>
Non-Standard Subsequent Meters Charge – per month	\$10

Taxes

Any applicable Federal, State or Local taxes shall be in addition to the billed charges.

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ISSUED BY: Charlotte Emery, ~~Senior~~ Director Rate and Regulatory Affairs, Joplin, MO