

Exhibit No.:  
Issue: Demand Side Investment  
Mechanism Rider  
Witness: Sierra Heins  
Type of Exhibit: Direct Testimony  
Sponsoring Party: Evergy Missouri West  
Case No.: EO-2026-0347  
Date Testimony Prepared: June 2, 2026

**MISSOURI PUBLIC SERVICE COMMISSION**

**CASE NO.: EO-2026-0347**

**DIRECT TESTIMONY**

**OF**

**SIERRA HEINS  
ON BEHALF OF**

**EVERGY MISSOURI WEST, INC. d/b/a EVERGY MISSOURI WEST**

**Kansas City, Missouri  
June 2026**



**DIRECT TESTIMONY**

**OF**

**SIERRA HEINS**

**Case No. EO-2026-0347**

1 **Q: Please state your name and business address.**

2 A: My name is Sierra Heins. My business address is 818 South Kansas Ave, Topeka,  
3 Kansas 66612.

4 **Q: By whom and in what capacity are you employed?**

5 A: I am employed by Evergy Kansas Central, Inc. and serve as Director – Corporate  
6 Accounting for Evergy Metro, Inc. d/b/a as Evergy Missouri Metro (“Evergy Missouri  
7 Metro”), Evergy Missouri West, Inc. d/b/a Evergy Missouri West (“Evergy Missouri  
8 West”), Evergy Metro, Inc. d/b/a Evergy Kansas Metro (“Evergy Kansas Metro”), and  
9 Evergy Kansas Central, Inc. and Evergy South, Inc., collectively d/b/a as Evergy Kansas  
10 Central (“Evergy Kansas Central”) the operating utilities of Evergy, Inc.

11 **Q: What are your responsibilities?**

12 A: My current responsibilities include oversight of various accounting tasks such as  
13 accounting for energy efficiency programs, leases, equity compensation, debt, equity,  
14 investments, and pension and post-retirement.

15 **Q: Please describe your education, experience and employment history.**

16 A: I have a Bachelor of Science Degree in Business with a major in Accounting and a  
17 Masters of Business Administration from Emporia State University. I am a Certified  
18 Public Accountant for the State of Kansas. I joined Westar in 2017 as an individual  
19 contributor and held multiple positions in Accounting in the areas of property  
20 accounting, financial accounting, large transmission project controls and external

1 reporting. In 2023, I was promoted to Manager, Financial Accounting, in 2025 I was  
2 promoted to Senior Manager - Corporate Accounting and in 2026 I became Director –  
3 Corporate Accounting.

4 **Q: Have you previously testified in a proceeding before the Missouri Public Service**  
5 **Commission (“MPSC” or “Commission”) or before any other utility regulatory**  
6 **agency?**

7 A: No, this is my first written testimony before the MPSC.

8 **Q: What is the purpose of your testimony?**

9 A: The purpose of my testimony is to support the rate schedule filed by Evergy Missouri  
10 West to adjust the Demand Side Investment Mechanism (“DSIM”) Rider. My  
11 testimony will explain the change to the DSIM components based upon actual  
12 performance in the six-month period ending April 2026, as well as forecasted  
13 performance through June 2027 for Cycle 3 Throughput Disincentive (“TD”), Cycle 4  
14 Program Costs (“PC”), and Cycle 4 TD. In addition, Earnings Opportunity (“EO”) for  
15 Cycle 3 (2022 and 2024 program years) and Cycle 4 (2025 program year) are included  
16 in this rider update.

17 The proposed change in rates will result in a decrease to a residential customer’s  
18 rate from \$0.00164 to \$0.00080 per kWh, or a decrease of \$0.84 for every 1,000 kWh  
19 used. Please see the table below for a comparison by rate schedule of proposed DSIM  
20 rates to currently effective rates and the impact to a customer using 1,000 kWh.

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<b>Rate Schedule</b>	<b>Total Proposed DSIM (\$/kWh)</b>	<b>Total Current DSIM EO-2026-0139 (\$/kWh)</b>	<b>Change Increase/ (Decrease) (\$/kWh)</b>	<b>Incr/(Decr) to Customer Bill (for every 1,000 kWh's used) (\$)</b>
Residential Service	\$0.00080	\$0.00164	(\$0.00084)	(\$0.84)
Non-Res Service – SGS	\$0.00138	\$0.00231	(\$0.00093)	(\$0.93)
Non-Res Service – LGS	\$0.00283	\$0.00271	\$0.00012	\$0.12
Non-Res Service – LPS	\$0.00194	\$0.00168	\$0.00026	\$0.26

2

3 **Q: Please explain the projected costs.**

4 A: Evergy’s Missouri Energy Efficiency Investment Act (“MEEIA”) Cycle 4 Portfolio was  
5 included in the September 27, 2024 Non-Unanimous Stipulation and Agreement in Case  
6 No. EO-2023-0370 and approved by the Commission on December 11, 2024 for  
7 Program Years 1-3 beginning January 2025. The budget caps and floors for May 2026  
8 through June 2027 MEEIA Cycle 4 projected PC amounts are included in this rider  
9 update.

10 **Q: What are the MEEIA rule requirements for adjustments of DSIM rates?**

11 A: The requirements for adjustment of DSIM rates are found in Commission rules 20 CSR  
12 4240-20.093(4). In summary, the requirements outline that the update filing include  
13 applicable DSIM rate tariff sheets, supporting testimony, and inclusion of the following:

- 14 A) Amount of revenue that was over-collected or under-collected through the most  
15 recent recovery period by rate class.
- 16 B) Proposed positive or negative adjustments by rate class.
- 17 C) Electric utility’s short-term borrowing rate.
- 18 D) Proposed adjustments to the current DSIM rates.

1 E) Complete documentation for the proposed adjustments to the current DSIM  
2 rates.

3 F) Any additional information the Commission ordered to be provided.

4 G) Annual report as required by 20 CSR 4240-20.093(9).

5 As part of my Direct Testimony, I have included the information required for update of  
6 the DSIM rate in the attached Schedules SH-1 and SH-2. The 2025 Demand-Side  
7 Program Annual Report for MEEIA Cycle 3 and Cycle 4, referenced in Item G above,  
8 was filed on March 31, 2026, in Case No. EO-2026-0255.

9 **Q: Are you sponsoring this information?**

10 A: Yes, I am.

11 **Q: Please explain why Evergy Missouri West has filed an adjusted DSIM rate**  
12 **schedule at this time?**

13 A: The Commission's rule governing DSIM filings and submission requirements for  
14 electric utilities, specifically 20 CSR 4240-20.093(4), requires Evergy Missouri West  
15 to make at least annual adjustments of DSIM rates that reflect the amount of revenue  
16 that has been over/under collected. Evergy Missouri West's DSIM tariff requires two  
17 semi-annual rate adjustments to become effective February 1 and August 1 of each year.  
18 Based upon actual and estimated performance during the six-month time period(s),  
19 DSIM rates may be adjusted up or down.

20 **Q: Please describe the various DSIM rate components that make up the proposed**  
21 **DSIM rate.**

22 A: As the MEEIA Cycle 4 DSIM tariff describes, the DSIM rate components consist of 1)  
23 PC, TD and EO for the MEEIA Cycle 4 Plan and TD and EO for the MEEIA Cycle 3  
24 Plan; 2) Reconciliations, with interest, to true-up differences between revenues billed

1 under the DSIM rider and total actual monthly amounts for PC, TD, EO and any  
2 remaining true-ups or unrecovered amounts for Cycle 3 and Cycle 4; and 3) any Ordered  
3 Adjustments (“OA”) for Cycle 3.

4 **Q: How did you develop the various DSIM rate components that make up the**  
5 **proposed DSIM rate?**

6 A: As the DSIM tariff for MEEIA Cycle 3 describes, the DSIM rate components consist of  
7 projected TD for MEEIA Cycle 3 programs for May 2026 through June 2027 as well as  
8 the reconciliation of actual and expected PC, TD, EO and OA for Cycle 3 through April  
9 2026. The MEEIA Cycle 3 TD included in this filing is the actual level of program  
10 participation after June 30, 2024, the true-up date in the most recent general rate case.  
11 Secondly, as the DSIM tariff for MEEIA Cycle 4 describes, the DSIM rate components  
12 include projected PC and TD for MEEIA Cycle 4 programs for May 2026 through June  
13 2027 as well as the reconciliation of actual and expected PC and TD for Cycle 4 through  
14 April 2026. The MEEIA Cycle 4 costs included in this filing are current forecasted  
15 levels of program participation and related costs.

16 **Q: Please describe the amount of EO that has been included in this filing.**

17 A: The EO included in this filing, calculated in accordance with Tariff Sheet Nos. 138.16,  
18 138.19.1, and 138.30, consists of: (1) Cycle 3 2022 program year EO TD adjustments  
19 based on verified MWh savings; (2) Cycle 3 2024 program year EO adjustments based  
20 on actual program cost spend; and (3) Cycle 4 2025 program year EO based on actual  
21 program cost spend. The MEEIA Cycle 3 tariff provides for the recovery of the EO  
22 over 12 months. The Company took the total adjusted EO and divided that amount by  
23 12 months and has included an EO amount for the current EP, or six-months beginning  
24 July 2026, plus the succeeding EP as described on tariff Sheet No. 138.11. An EO

1 amount totaling \$194,287 for Cycle 3 has been included in the calculation of the DSIM  
2 rate in this filing. The MEEIA Cycle 4 tariff provides for the recovery of the EO over  
3 12 months. The Company took the total adjusted EO and divided that amount by the 12  
4 months and has included an EO amount for the current EP, or six-months beginning  
5 July 2026, plus the succeeding EP as described on tariff Sheet No. 138.22. An EO  
6 amount totaling \$234,324 for Cycle 4 has been included in the calculation of the DSIM  
7 rate in this filing. The sum of the PC, TD, EO and OA amounts are divided by the  
8 projected billed retail kWh sales, excluding opt-out sales, by rate class for August 2026  
9 through July 2027 to develop the proposed DSIM rates.

10 **Q: If the rate schedule filed by Evergy Missouri West is approved, what safeguards**  
11 **exist to ensure that the revenues the Company bills to its customers do not exceed**  
12 **actual DSM Program Costs and TD incurred, as well as the earnings opportunity**  
13 **or performance incentive?**

14 A: Evergy Missouri West's DSIM Rider mechanism and the Commission's rules provide  
15 two mechanisms to ensure that amounts billed to customers do not exceed Evergy  
16 Missouri West's actual, prudently incurred DSM PC and TD and performance incentive  
17 or EO. First, at the end of each recovery period, the Company is required to true up  
18 amounts billed to customers through the DSIM Rider based upon PC and TD actually  
19 incurred during that six-month period. Per MEEIA rule 20 CSR 4240-20.093(4), these  
20 adjustments will be supported by complete documentation and workpapers that  
21 demonstrate the need for DSIM rate adjustment. All proposed adjustments and  
22 supporting documentation are subject to review by MPSC Staff and all MEEIA  
23 stakeholders. Second, per MEEIA rule 20 CSR 4240-20.093(11), Evergy Missouri  
24 West's DSIM is subject to periodic prudence reviews by MPSC Staff to ensure that only

1 prudently incurred PC and TD are billed to customers. These two mechanisms serve as  
2 checks to ensure that the Company's customers pay only the prudently incurred, actual  
3 PC and TD resulting from implementation of MEEIA DSM programs.

4 **Q: Has Evergy Missouri West made any adjustments to the DSIM calculation?**

5 A: No, there are no changes to the DSIM calculation in this filing.

6 **Q: Has Evergy Missouri West been subject to any prudence reviews by MPSC Staff?**

7 A: Yes. Evergy Missouri West has been through seven prudence reviews.

8 **Q: Are there any issues impacting this filing as a result of the prudence reviews  
9 conducted by MPSC Staff?**

10 A: Yes, most recently in the seventh prudence review covering the period of April 2023 to  
11 March 2025, Case No. EO-2025-0323, on January 7, 2026, the Commission approved  
12 the Stipulation and Agreement filed on December 9, 2025, where the Company agree  
13 to make an adjustment of \$33,989, or \$14,000 in re-allocation of SaaS Tracking and  
14 \$19,989 plus interest to reduce MEEIA expenses. The ordered adjustment to reduce  
15 expenses included in this filing is \$19,989 plus interest of \$3,919 for a total of \$23,980.

16 In the previous recently in the sixth prudence review covering the period of April  
17 2021 to March 2023, Case No. EO-2023-0408, on June 26, 2024, the Commission  
18 approved the Stipulation and Agreement filed on June 10, 2024, where the Company  
19 agreed and in DSIM filing Case No. EO-2025-0174 included a credit of \$700,000 to  
20 resolve disputed demand response payments. The Company also agreed to not seek  
21 recovery through its DSIM for any gifts or awards given to employees or contractors,  
22 any promotional items not specific to MEEIA programs, any events with alcohol  
23 provided or any sponsorships when a membership has already been purchased.

1           In the fifth prudence review covering the period of January 2020 through March  
2           2021, Case No. EO-2021-0416, on July 21, 2022, the Commission approved the  
3           Stipulation and Agreement filed on July 1, 2022, where the Company agreed and in  
4           DSIM filing Case No. ER-2023-0184 included a credit of \$14,796 to return disallowed  
5           program costs from the review period of January 2020 through March 2021 and a credit  
6           of \$407,674 to resolve the alleged Home Energy Reports TD double-recovery issue.

7   **Q:   What action is Evergy Missouri West requesting from the Commission with**  
8   **respect to the rate schedule that the Company has filed?**

9   A:   The Company requests the Commission approve the rate schedule to become effective  
10   August 1, 2026.

11 **Q:   Does that conclude your testimony?**

12 A:   Yes, it does.