

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Karen S. Bailey,	)	
	)	
Complainant	)	
	)	
v.	)	<b><u>Case No. EC-2026-0240</u></b>
	)	
The Empire District Electric Company d/b/a	)	
Liberty,	)	
	)	
Respondent	)	

**ORDER SETTING PROCEDURAL CONFERENCE AND EXTENDING TIME  
TO ISSUE RECOMMENDED REPORT AND ORDER**

Issue Date: June 3, 2026

Effective Date: June 3, 2026

On March 17, 2026,<sup>1</sup> Karen S. Bailey (Complainant) filed a complaint with the Commission against The Empire District Electric Company d/b/a Liberty. Based on the amount in dispute alleged by Ms. Bailey, the Commission gave notice on March 18 that the matter would proceed under the Commission’s Small Formal Complaint Case procedure.<sup>2</sup> Also on March 18, the Commission directed Liberty to file an answer to the complaint and directed its Staff to investigate the complaint and file a report no later than May 18.

On April 17, Liberty filed its *Answer to Complaint*.

On May 18, Staff requested additional time in which to file its investigative report. Staff’s request was granted by the Commission and Staff filed its *Staff Investigation and Report* on May 29. Having received Ms. Bailey’s complaint, Liberty’s answer, and Staff’s

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<sup>1</sup> Unless otherwise noted, all dates refer to the year 2026.

<sup>2</sup> Commission Rule 20 CSR 4240-2.070(15).

investigative report, this matter is ready to proceed. In order to discuss a procedural schedule, the Commission will set a procedural conference. The procedural conference will be conducted via Cisco Webex telephone and video conference for the convenience of the parties. Failure to appear at the conference without requesting, and receiving, a continuance may result in dismissal of the complaint.<sup>3</sup>

Commission Rule 20 CSR 4240-2.070(15)(G) states that after affording the parties reasonable opportunity for discovery and a fair hearing, the regulatory law judge in a small formal complaint case shall issue a recommended report and order within 100 days following the filing of the complaint. However, the time period may be extended upon a finding of good cause by the regulatory law judge. The 100-day period in this case expires on June 25.

Given the extension of time allowed by the Commission for Staff to complete its investigation and file its report and given that an evidentiary hearing cannot be scheduled and held and a recommended report and order issued by June 25, good cause exists to extend the time period allowed to resolve this matter. Therefore, the time period under the Commission rule to issue a recommended report and order will be extended.

**THE COMMISSION ORDERS THAT:**

1. A procedural conference shall be held on June 11, 2026, beginning at 1:00 p.m., to be conducted via Cisco Webex telephone and video conference. The Webex link, access telephone numbers, and access code will be distributed by e-mail to all parties.

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<sup>3</sup> Commission Rule 20 CSR 4240-2.090(5) states: "Failure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of the party or the party's complaint, application or other action unless good cause for the failure to appear is shown."

2. Pursuant to Commission Rule 20 CSR 4240-2.070(15)(G), issuance of a recommended report and order in this matter is extended for good cause beyond 100 days following the filing of the complaint.

3. This order is effective when issued.

**BY THE COMMISSION**



*Nancy Dippell*

Nancy Dippell  
Secretary

Kenneth J. Seyer, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri  
on this 3<sup>rd</sup> day of June, 2026.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 3<sup>rd</sup> day of June, 2026.



*Nancy Dippell*

Nancy Dippell  
Secretary

# MISSOURI PUBLIC SERVICE COMMISSION

June 3, 2026

**Case No: EC-2026-0240**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).<sup>1</sup>**

Sincerely,



**Nancy Dippell  
Secretary**

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<sup>1</sup>

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.