



Shanks Heating and Cooling

[Redacted]

[Redacted]

ESTIMATE	[Redacted]
ESTIMATE DATE	Apr 2, 2026
SERVICE DATE	Apr 2, 2026
TOTAL	\$0.00

FILED
June 9, 2026
Missouri Public
Service Commission

CONTACT US

[Redacted]

[Redacted]

ESTIMATE

Services	qty	unit price	amount
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Steven Granier estimate of repairs	1.0	\$0.00	\$0.00
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I arrive on-site where Steven mentioned to me his home lost power from the storm last night, all to which we have had 3 call as of today already for similar issues. He called because he said his furnace would not come back on since they restored power to his house.

I arrived and found that his furnace indeed was not operational. Digging into the diagnosis I found that there indeed was 120V restored to the furnace, but it has failed transformer and a possible failed circuit board on the furnace.

This is a very common issue when power is restored to a home, you can have a voltage spike and it can damage the furnace like what I found at his house today.

Steven mentioned the furnace was operational as of last night.

It is my professional opinion that there was a power surge to the furnace and it damaged it. Nothin else could have caused this from my observations.

The cost for repairs would be [Redacted], and due to the age of the furnace and visible rust I do recommend a new furnace for [Redacted]

-Scotty
Shanks Heating and Cooling

Services subtotal: \$0.00

Total \$0.00