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June 11, 2026

Via E-Filing

Nancy Dippell, Secretary
Missouri Public Service Commission
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102

Re: Case No. TN-2026-0317 – In the Matter of Name Change from N.W. Communication Co. d/b/a Fastwyre Broadband to N.W. Communications Co., LLC d/b/a Socket Fiber

SUPPLEMENT

Dear Secretary Dippell:

On May 20, 2026, N.W. Communications Co., LLC (formerly N.W. Communications Co.) ("N.W. Communications") filed a notice regarding its intent to conduct business in Missouri under the fictitious name "Socket Fiber". By this Supplement, N.W. Communications provides additional information identified in the Staff Notice filed on June 2, 2026.

First, N.W. Communications will continue to comply with all applicable laws and regulations relating to its designation as an eligible telecommunications carrier ("ETC"). The addition of the fictitious name "Socket Fiber" will have no impact on the ability for N.W. Communications to comply with its obligations as an ETC.

Second, N.W. Communications provides as **Attachment A** the sample notice to customers regarding the planned fictitious name "Socket Fiber".¹ N.W. Communications also clarifies that it intends to commence use of the "Socket Fiber" fictitious name for purposes of serving

¹ The Notice also advised of a change in corporate form from a Missouri corporation to a Missouri limited liability company that resulted in a legal name change from "N.W. Communications Co." to "N.W. Communications Co., LLC" (the "Conversion"). Separately notifying customers of the minor change to add "LLC" to the company's legal name may cause confusion. Therefore, notice to customers of the change in name resulting from the Conversion should not be necessary.

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customers on or around August 1, 2026, and that customers will be notified of the re-branding in bills issued in July 2026.

We would appreciate acknowledgment of receipt and acceptance of this filing. Should you have any questions concerning this submission, please do not hesitate to contact the undersigned.

Respectfully submitted,

/s/ Patricia Cave
Catherine Wang
Patricia Cave

*Counsel for N.W. Communications Co., LLC
(formerly known as N.W. Communications
Co.)*

ATTACHMENT A

Sample Customer Notice



July 2026

Dear Valued Customer,

As a Fastwyre Broadband customer, we want to sincerely thank you for your business. I'm pleased to share that **Fastwyre is becoming Socket Fiber** following Socket Telecom, LLC's acquisition of Fastwyre Broadband on April 30, 2026.

As Chairman of Socket Fiber, I'd like to personally welcome you to the Socket family. This is more than a name change—it's the beginning of a new chapter. Socket Fiber is built on a simple idea: deliver reliable, high-speed fiber internet and phone service, backed by a local team that puts customers first every day. Our customer support team is based in Columbia, Missouri, and we're proud to serve our communities with people who live and work right here.

We know how important your service is, and our team is committed to making this transition as smooth and seamless as possible. You can expect the same dependable service, along with a continued focus on clear communication and support when you need it. And if there's ever anything we can do better, we're always here to listen.

Thank you again for being a customer—we're glad you're with us and look forward to serving you.



Jim Gleason
Chairman
Socket Fiber

WHAT'S NEXT?

In your next bill, you'll receive more information about **Socket Fiber** and your transition, including how to contact us and where to pay your bill online. You'll also receive instructions for signing up for our eCare customer portal, along with other important details about your account.