

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Proposed Amendments            )  
of the Commission’s Rules Relating to                )  
Communications in Chapters 28, 29, 31, 34,            )  
and 36 of 20 CSR 4240                                        )  
**Case No. TX-2026-0353**

**FINDING OF NECESSITY AND ORDER DIRECTING PROPOSED  
AMENDMENTS BE FILED FOR PUBLICATION**

Issue Date: June 11, 2026

Effective Date: June 11, 2026

The Commission has undertaken this rulemaking to amend its rules regarding Chapters 28, 29, 31, 34, and 36 of 20 CSR 4240. Specifically, the Commission is amending the following rules:

- 20 CSR 4240-28.012 Annual Reports, Statements of Revenue, and Assessments;
- 20 CSR 4240-28.014 Network Configuration;
- 20 CSR 4240-29.010 The LEC-to-LEC Network;
- 20 CSR 4240-29.020 Definitions;
- 20 CSR 4240-29.030 General Provisions;
- 20 CSR 4240-29.100 Objections to Payment Invoices;
- 20 CSR 4240-31.013 ETC Application Requirements;
- 20 CSR 4240-34.020 Definitions;
- 20 CSR 4240-34.090 Database Accuracy Standards;
- 20 CSR 4240-36.020 Filing Procedures;
- 20 CSR 4240-36.030 Mediation;
- 20 CSR 4240-36.040 Arbitration; and
- 20 CSR 4240-36.050 Commission Approval of Agreements Reached by Arbitration.

The majority of the proposed changes are to update rules and statutory citations in the rules that were identified as needing correction during the Commission’s 2025 periodic rule review. The Commission finds that amending the rules is necessary to protect the public interest and to carry out the purposes of the statutes that granted the rulemaking authority.

The Commission will seek comments from interested stakeholders during the rulemaking process.

**THE COMMISSION ORDERS THAT:**

1. The Secretary of the Commission shall file the proposed amendments to the above-listed rules with the Secretary of State for publication in the Missouri Register as a proposed rulemaking.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell  
Secretary

Nancy Dippell, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 11<sup>th</sup> day of June, 2026.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 11<sup>th</sup> day of June, 2026.



*Nancy Dippell*

Nancy Dippell  
Secretary

# MISSOURI PUBLIC SERVICE COMMISSION

June 11, 2026

**Case No: TX-2026-0353**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).<sup>1</sup>**

Sincerely,



**Nancy Dippell  
Secretary**

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<sup>1</sup>

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.