

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Karen S. Bailey,	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. EC-2026-0240</u></b>
	)	
The Empire District Electric Company d/b/a	)	
Liberty,	)	
Respondent.	)	

**ORDER DIRECTING COMPLAINANT TO SHOW CAUSE  
WHY COMPLAINT SHOULD NOT BE DISMISSED**

Issue Date: June 12, 2026

Effective Date: June 12, 2026

On June 3, 2026, the Commission issued an order setting a procedural conference in this matter for June 11, 2026, at 1:00 p.m., to be conducted via Webex telephone and video conference. Counsel for The Empire District Electric Company d/b/a Liberty and counsel for the Staff of the Commission appeared for the hearing at the scheduled date and time. Complainant Karen S. Bailey did not appear.

Per Commission Rule 20 CSR 4240-2.090(5), "Failure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of the party or the party's complaint . . . unless good cause for the failure to appear is shown." The Commission will order Ms. Bailey to file a pleading showing cause as to why her complaint should not be dismissed.

**THE COMMISSION ORDERS THAT:**

1. Complainant Karen S. Bailey shall file a pleading no later than July 1, 2026, showing cause as to why her complaint against Liberty should not be dismissed for failure to appear.
2. This order is effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell  
Secretary

Kenneth J. Seyer, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri  
on this 12<sup>th</sup> day of June, 2026.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 12<sup>th</sup> day of June, 2026.



*Nancy Dippell*

Nancy Dippell  
Secretary

# MISSOURI PUBLIC SERVICE COMMISSION

June 12, 2026

**Case No: EC-2026-0240**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@psc.mo.gov

**Karen S. Bailey**

Karen Bailey  
1800 S. Baron Dr. Unit K-1  
Bolivar, MO 65613  
karen.bailey1963@gmail.com

**Liberty (Empire)**

Diana Carter  
428 E. Capitol Avenue, Suite 303  
Jefferson City, MO 65101  
diana.carter@libertyutilities.com

**MO PSC Staff**

Douglas Hennon  
200 Madison Street  
Jefferson City, MO 65101  
douglas.hennon@psc.mo.gov

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).<sup>1</sup>**

Sincerely,



**Nancy Dippell  
Secretary**

---

<sup>1</sup>

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.