

Denny Hoskins

Secretary of State / Administrative Rules
RULE TRANSMITTAL

691

Administrative Rules Stamp

RECEIVED

By Administrative Rules at 2:56 pm, Jun 11, 2026

JCAR Stamp

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By JCAR at 2:41 pm, Jun 11, 2026

Rule number 20 CSR 4240-4.015

Use a SEPARATE rule transmittal sheet for EACH individual rulemaking.

Name of person(s) Administrative Rules can contact with questions about this rule:

Content Nancy Dippell Phone 573-751-8518 Fax 573-526-6010

Email address Nancy.Dippell@psc.mo.gov

Data Entry Kayla Kliethermes Phone 573-751-4256 Fax 573-526-6010

Email address Kayla.Kliethermes@psc.mo.gov

Interagency mailing address Public Service Commission, 9th Floor Gov. Office Bldg, JC, MO

TYPE OF RULEMAKING ACTION TO BE TAKEN

Emergency rulemaking > Rule Amendment Rescission Termination
Effective date for the emergency _____

Proposed rulemaking > Rule Amendment Rescission

Rule Action Notice

In Addition

Rule Under Consideration

Request for Non-Substantive Change

Statement of Actual Cost

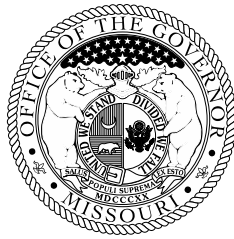
Order of Rulemaking > Withdrawal Adoption Amendment Rescission
Effective date for the order _____

Statutory 30 days OR Specific date _____

Does the Order of Rulemaking contain changes to the rule text? NO

YES—LIST THE SECTIONS/SUBSECTIONS WITH CHANGES:

STATE CAPITOL
201 W. CAPITOL AVENUE, ROOM 216
JEFFERSON CITY, MISSOURI 65101



(573) 751-3222
WWW.GOVERNOR.MO.GOV

Mike Kehoe

GOVERNOR
STATE OF MISSOURI

June 3, 2026

Kayla Hahn, Chair
Missouri Public Service Commission
P O Box 360
Jefferson City MO 65102

Dear Ms. Hahn:

Our office has received the Proposed Amendment rulemakings for the following regulations:

- **20 CSR 4240-4.010** Gratuities
- **20 CSR 4240-4.015** General Definitions
- **20 CSR 4240-4.017** General Provisions
- **20 CSR 4240-4.040** Communications that are not Ex Parte or Extra-Record Communications

Executive Order 25-13 requires this office's approval before state agencies release proposed regulations for notice and comment, amend existing regulations, or adopt new regulations. After our review, we approve submission of the rule and the regulatory impact report (if required) to JCAR and the Secretary of State.

Sincerely,

A handwritten signature in blue ink that reads "Lowell Pearson".

Lowell Pearson
General Counsel



Missouri Public Service Commission

MAIDA J. COLEMAN
Commissioner

KAYLA HAHN
Chair

JOHN P. MITCHELL
Commissioner

GLEN KOLKMEYER
Commissioner

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://psc.mo.gov>

VACANT
Commissioner

June 11, 2026

Denny Hoskins
Secretary of State
Administrative Rules Division
600 West Main Street
Jefferson City, Missouri 65101

Re: 20 CSR 4240-4.015 General Definitions

Dear Secretary Hoskins,

CERTIFICATION OF ADMINISTRATIVE RULE

I do hereby certify that the attached is an accurate and complete copy of the proposed amendment lawfully submitted by the Missouri Public Service Commission.

The Public Service Commission further certifies it has conducted an analysis of whether or not there has been a taking of real property pursuant to section 536.017, RSMo, that the proposed amendment does not constitute a taking of real property under relevant state and federal law.

The Public Service Commission has determined and hereby also certifies that if the proposed amendment does affect small business pursuant to sections 536.300 to 536.310, RSMo, a small business impact statement has been filed as required by those sections. If no small business impact statement has been filed the proposed amendment either does not affect small business or the small business requirements do not apply pursuant to section 536.300.4, RSMo.

Statutory Authority: *section 386.410, RSMo 2016.*

If there are any questions regarding the content of this proposed amendment, please contact:



Nancy Dippell
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102
(573) 751-8518
Nancy.Dippell@psc.mo.gov

Nancy Dippell

Nancy Dippell
Secretary

Enclosures



Missouri Public Service Commission

MAIDA J. COLEMAN
Commissioner

KAYLA HAHN
Chair

JOHN P. MITCHELL
Commissioner

GLEN KOLKMEYER
Commissioner

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<http://psc.mo.gov>

VACANT
Commissioner

June 11, 2026

Sarah Schappe
Director
Joint Committee on Administration Rules
State Capitol, Room B8A
Jefferson City, Missouri 65101

Re: 20 CSR 4240-4.015 General Definitions

Dear Director Schappe,

CERTIFICATION OF ADMINISTRATIVE RULE

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Statutory Authority: *section 386.410, RSMo 2016.*

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Nancy Dippell
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200 Madison Street
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(573) 751-8518
Nancy.Dippell@psc.mo.gov



Nancy Dippell


Nancy Dippell
Secretary

Enclosures

**AFFIDAVIT
PUBLIC COST**

STATE OF MISSOURI)
)
COUNTY OF COLE)


I, Rodney Massman, General Counsel of the Public Service Commission, first being duly sworn, on my oath, state that it is my opinion that the cost of proposed amendment, 20 CSR 4240-4.015, is less than five hundred dollars in the aggregate to this agency, any other agency of state government or any political subdivision thereof.



Rodney Massman
General Counsel
Public Service Commission

Subscribed and sworn to before me this 11th day of June, 2020, I am commissioned as a notary public within the County of Cole, State of Missouri, and my commission expires on June 29, 2029.

KAYLA DANAE KLIETHERMES
Notary Public - Notary Seal
State of Missouri
Commissioned for Cole County
My Commission Expires: June 29, 2029
Commission Number: 25746700



Notary Public

Title 20—DEPARTMENT OF COMMERCE AND INSURANCE
Division 4240—Public Service Commission
Chapter 4—Standards of Conduct

PROPOSED AMENDMENT

20 CSR 4240-4.015 General Definitions. The Public Service Commission is amending the rule purpose and sections (4), (6), (7), and (9).

PURPOSE: This proposed amendment updates the rule citations in the rule and the rule purpose from 4 CSR 240 to the current rule locations in 20 CSR 4240, makes a grammatical change, and updates the definition of “commission staff” to reflect current agency organizational structure and make the definition consistent with other commission rules.

*PURPOSE: This rule sets forth the definitions of certain terms used in rules [4 CSR 240-4.017] **20 CSR 4240-4.017** through [4 CSR 240- 4.050] **20 CSR 4240-4.050**.*

(4) Commission staff—*[Commission employees who report to the Staff Director]* **Means all personnel employed by the commission whether on a permanent or contractual basis who are not members of the general counsel division, administration division, technical advisory staff, personal advisors, or who are not law judges.**

(6) Ex parte communication—Any communication outside of the case process between a member of the office of the commission and any party, or the agent or representative of a party, regarding any substantive issue in, or likely to be in, a case or noticed case. Ex parte communications shall not include a communication regarding general regulatory policy allowed under section 386.210.4, RSMo, communications listed in *[4 CSR 240-4.040]* **20 CSR 4240-4.040**, communications made thirty (30) days or more after the commission issues a final determination in a case, or communications that are de minimis or immaterial. Ex parte communications shall not include communications listed in *[4 CSR 240-4.040]* **20 CSR 4240-4.040**.

(7) Extra-record communication-Any communication outside of the case process between a member of the office of the commission and any person not a party to a case or noticed case regarding any substantive issue in, or likely to be in, that case or noticed case. Extra-record communications shall not include communications regarding general regulatory policy allowed under section 386.210.4, RSMo, communications with members of the

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general assembly or other government officials allowed under section 386.210.5, RSMo, communications listed in [4 CSR 240-4.040] **20 CSR 4240-4.040**, communications made thirty (30) days or more after the commission issues a final determination in a case, communications between the office of the commission and commission employees who are not commission staff, or communications that are de minimis or immaterial. Extra-record communications shall not include communications listed in [4 CSR 240-4.040] **20 CSR 4240-4.040**.

(9) Noticed case-Any case for which a notice of a case has been filed in compliance with [4 CSR 240-4.017] **20 CSR 4240-4.017**. Any such filing shall be in compliance with [4 CSR 240-4.017] **20 CSR 4240-4.017**.

AUTHORITY: section 386.410, RSMo 2016. This rule originally filed as 4 CSR 240-4.015. Original rule filed Nov. 28, 2016, effective July 30, 2017. Moved to 20 CSR 4240-4.015, effective Aug. 28, 2019. Amended: Filed , effective .*

**Original authority: 386.410, RSMo 1939, amended 1947, 1977, 1996.*

PUBLIC COST: This proposed amendment will not cost state agencies or political subdivisions more than five hundred dollars (\$500.00) in the aggregate.

PRIVATE COST: This proposed amendment will not cost private entities more than five hundred dollars (\$500.00) in the aggregate.

NOTICE OF PUBLIC HEARING AND NOTICE TO SUBMIT COMMENTS: Anyone may file comments in support of or in opposition to this proposed amendment with the Missouri Public Service Commission, Nancy Dippell, Secretary of the Commission, P.O. Box 360, Jefferson City, MO 65102. To be considered, comments must be received at the commission's offices on or before August 14, 2026, and should include a reference to Commission Case No. OX-2026-0335. Comments may also be submitted via a filing using the commission's electronic filing and information system at https://psc.mo.gov/General/Submit_Comments. A public hearing regarding this proposed amendment is scheduled for August 20, 2026, at 10 a.m., in Room 310 of the Governor Office Building, 200 Madison St., Jefferson City, MO. Interested persons may appear at this hearing to submit additional comments and/or testimony in support of or in opposition to this proposed amendment and may be asked to respond to commission questions. Any persons with special needs as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least ten (10) days prior to the hearing

*at one (1) of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD
Hotline 1-800-829-7541.*