

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Reapplication of The United Way of Greater)
Kansas City, Inc. f/k/a The Heart of America United Way, Inc. for) **File No. AO-2011-0025**
an Order of the Commission Granting it Continuing Authority as)
an Information and Referral Provider for purposes of 211 service)

STAFF RECOMMENDATION AND REQUEST TO FILE OUT OF TIME

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), through the undersigned counsel, and hereby respectfully requests that the Missouri Public Service Commission (“Commission”) renew the authority the United Way of Greater Kansas City (United Way KC) to provide information and referral through “211” telecommunications service.

On July 29, 2010, the United Way KC filed its application pursuant to 4 CSR 240-32.200, with which it complied in every material respect. After the extensive notice provided to as many social service agencies and government social service offices, the Staff is not aware of any objection to renewal of United Way KC’s authority. The Staff recommends that it be renewed.

The Staff was required to file its recommendation by November 24, 2010. However, due to a miscommunication, the recommendation was not timely filed. The Staff respectfully requests that the Commission excuse the delay and accept this recommendation out of time.

WHEREFORE, the Staff requests that the Commission renew the authority the United Way of Greater Kansas City to provide information and referral through “211” telecommunications service.

Respectfully submitted,



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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 13th day of December, 2010.

A handwritten signature in black ink, appearing to be "All the way".