

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Proposed )  
Amendments of the Commission’s Rules ) **Case No. OX-2026-0335**  
Relating to Chapter 4 – Standards of )  
Conduct )

**NOTICE OF HEARING AND COMMENT PERIOD**

Issue Date: June 12, 2026

On June 11, 2026, the Commission issued a *Finding of Necessity and Order Directing Proposed Amendments be Filed for Publication*. The proposed rule amendments were filed with the Secretary of State for publication on the same day.

The Commission is amending the following rules:

- 20 CSR 4240-4.010 Gratuities;
- 20 CSR 4240-4.015 General Definitions;
- 20 CSR 4240-4.017 General Provisions; and
- 20 CSR 4240-4.040 Communications that are not Ex Parte or Extra-Record.

Anyone may file comments in support of or in opposition to the proposed amendments with the Missouri Public Service Commission, Nancy Dippell, Secretary of the Commission, PO Box 360, Jefferson City, MO 65102. To be considered, comments must be received at the Commission’s offices on or before **August 14, 2026**, and should include a reference to Commission Case No. OX-2026-0335. Comments may also be submitted via a filing using the Commission’s electronic filing and information system (EFIS).

A public hearing regarding the proposed rule is scheduled for **August 20, 2026, at 10:00 a.m., in Room 310 of the Governor Office Building**, 200 Madison, Jefferson City, Missouri. Interested persons may appear at this hearing to submit additional comments and/or testimony in support of or in opposition to this proposed rule and may be asked to respond to Commission questions.

Any person with special needs as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least ten (10) days prior to the hearing at one (1) of the following numbers: Consumer Services Hotline 1 (800) 392-4211 or TDD Hotline 1 (800) 829-7541.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell  
Secretary

Nancy Dippell, Chief Regulatory  
Law Judge, by delegation  
of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri  
on this 12<sup>th</sup> day of June, 2026.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 12<sup>th</sup> day of June, 2026.



*Nancy Dippell*

Nancy Dippell  
Secretary

# MISSOURI PUBLIC SERVICE COMMISSION

June 12, 2026

**Case No: OX-2026-0335**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**MO PSC Staff**

Scott Stacey  
200 Madison Street  
Jefferson City, MO 65101  
scott.stacey@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

John Clizer  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
john.clizer@opc.mo.gov

**Office of the Public Counsel  
(OPC)**

Lindsay VanGerpen  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
lindsay.vangerpen@opc.mo.gov

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).<sup>1</sup>**

Sincerely,



**Nancy Dippell  
Secretary**

---

<sup>1</sup>

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.