

FILED
June 15, 2026
Missouri Public
Service Commission

FW: Explanation of the email communications

From: Aquilla Canada <[REDACTED]>

Sent: Friday, June 12, 2026 7:39 PM

To: Missouri Public Service Commission <pscinfo@psc.mo.gov>; [REDACTED]

Subject: Explanation of the email communications

These communications have been sent by Aquilla Canada and Mr. Clark. As brief examples of the order requested by the PSC.

I apologize in advance I am not very well versed in technology and could not figure out how to submit the recording of the AMEREN Missouri technician. I am working on getting the technician recording submitted as soon as possible. For submission. As previously stated. The information in regards to the current is NOT repeated information from prior complaints. I pray that these and other evidence we have presented and have prepared for evidence of this complaint matter. Adequately, formulate as an example of the complaint being just and therefore, not be disregarded by the PSC. Thank you in advance for your assistance in this matter. It is greatly appreciated. I reassure you that we are in NO way wasting your time. We are fully aware of the seriousness of this situation and we are fully prepared to present our other findings for your consideration. We are still requesting that audit of our accounts records. Which AMEREN Missouri has successfully avoided supplying along with vague information regarding our investigation of the matter. We recognize the attempt to not only provide the relevant audit. But we are still pursuing our complaint and civil action. If deemed necessary in the event that we are not able to obtain our request. I'm which we feel we have been extremely transparent in our request and relief request. Lastly, are requesting that all service suspension threats cease immediately as the investigation continues to proceed. As previously stated we have no problem with paying justifiable billing charges.

We respectfully ask for your assistance, fair, and accurate investigation procedures and process. Kind regards.

Respectfully,

Aquilla Canada and Dranel Clark