

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Vearline Nelson,)	
)	
Complainant,)	
)	
v.)	<u>File No. GC-2021-0135</u>
)	
Spire Missouri, Inc. d/b/a Spire,)	
)	
Respondent)	

**ORDER DIRECTING COMPLAINANT TO SHOW CAUSE WHY THE
COMPLAINT SHOULD NOT BE DISMISSED AND SUSPENDING THE
PROCEDURAL SCHEDULE**

Issue Date: April 22, 2021

Effective Date: April 22, 2021

On March 31, 2021, the Commission issued an order setting a procedural schedule in this complaint. The schedule set a prehearing conference for April 8, 2021, beginning at 3:00 p.m. Instructions on how to appear at the conference were mailed to the Complainant, Vearline Nelson. Counsel for Spire and the Commission’s Staff were present at the prehearing conference via videoconference. Ms. Nelson failed to appear by videoconference or telephone, and did not contact the Commission prior to the prehearing conference to request a continuance.

Commission Rule 20 CSR 4240-2.090(5) provides that “[f]ailure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of ...the party’s complaint...unless good cause for the failure to appear is shown”. The Commission will not dismiss the complaint without giving Ms. Nelson an opportunity to explain why she did not attend the prehearing conference. Therefore, Ms. Nelson shall file a pleading showing cause why her complaint should not

be dismissed for failure appear by telephone or video at the prehearing conference. Because the procedural schedule sets April 23, 2021, as the last day to request discovery, the Commission will suspend the procedural schedule.

THE COMMISSION ORDERS THAT:

1. Vearline Nelson shall file a pleading no later than May 5, 2021, showing cause why her complaint against Spire should not be dismissed.
2. The procedural schedule is suspended.
3. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 22nd day of April, 2021.


STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 22nd day of April, 2021.





Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

April 22, 2021

File/Case No. GC-2021-0135

**Missouri Public Service
Commission**
Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel
Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

**Missouri Public Service
Commission**
Travis Pringle
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
Travis.Pringle@psc.mo.gov

Spire
Goldie Bockstruck
700 Market Street
St. Louis, MO 63101
goldie.bockstruck@spireenergy.com

Spire
Rachel Niemeier
700 Market Street
St. Louis, MO 63101
rachel.niemeier@spireenergy.com

Vearline Nelson
Vearline Nelson
4747 Beacon Ave.
St. Louis, MO 63120-2207

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.