

Date: July 2, 2026

To the Missouri Public Service Commission:

Please place the attached July 2, 2026 correspondence from Travelers in the record for Case No. WC-2026-0372. The letter raises mitigation and rental-income issues while the cause of loss and responsibility remain unresolved. I do not carry homeowners' insurance on this property, and I do not agree that the letter shifts responsibility for the loss or any continuing damage to me. The matter remains documented in the pending formal complaint.

Thank you,

Andrew Norris