BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

John Dady and Debora Hoyle, Complainants	)	
v.	)	**Case No. EC-2026-0349**
Union Electric Company d/b/a Ameren Missouri, Respondent	)	

ORDER RECLASSIFYING CASE AND DIRECTING RESPONSE TO MEDIATION REQUEST

Issue Date: July 6, 2026 Effective Date: July 6, 2026

On June 3, 2026,[1] John Dady and Debora Hoyle (Complainants) filed a complaint with the Commission against Union Electric Company d/b/a Ameren Missouri. On that same date, the Commission issued an order giving notice of the case filing, indicated that it intended to proceed under the small formal complaint procedure,[2] directed Ameren Missouri to file an answer or a request for mediation by July 6, and directed the Staff of the Commission to investigate the complaint and file a report by August 2.

On June 24, Complainants filed a *Motion to Reclassify Complaint to Full Formal Complaint Procedure*, stating that they allege damages of over $3,000, making the small formal complaint procedure inappropriate. Therefore, they request that the Commission proceed with this case as a full formal complaint. No parties have responded to the motion.

On June 25, Ameren Missouri filed a *Request for Meditation*. Mediation is an informal method of dispute resolution in which the parties voluntarily agree to participate. If mediation

[1] Unless otherwise noted, all dates refer to the year 2026.
[2] Commission Rule 20 CSR 4240-2.070(15).

is unsuccessful, the case returns to the contested case track. No party relinquishes any rights by agreeing to participate in mediation.

The Commission will grant Complainants' motion and no longer proceed under the small formal complaint procedure. The Commission will also direct Complainants to file a response stating whether they agree to participate in mediation.

THE COMMISSION ORDERS THAT:

1. Complainants' motion is granted. This case will no longer proceed under the small formal complaint procedure of Commission Rule 20 CSR 4240-2.070(15) and will, instead, proceed under the general provisions of Commission Rule 20 CSR 4240-2.070.

2. No later than July 20, 2026, Complainants shall file a response to Ameren Missouri's mediation request, stating whether they agree to enter into mediation.

3. All other actions in this case shall cease, and all time limitations and previously ordered deadlines are tolled until the Commission rules on Ameren Missouri's meditation request.

4. This order is effective when issued.

BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Kenneth J. Seyer, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 6th day of July, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 6th day of July, 2026.

Nancy Dippell
Secretary

MOPSC
Digitally signed by MOPSC
Date: 2026.07.06 16:14:24 -05'00'

MISSOURI PUBLIC SERVICE COMMISSION

July 6, 2026

Case No: EC-2026-0349

MO PSC Staff
Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounselservice@psc.mo.gov

Office of the Public Counsel (OPC)
Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

Debora Hoyle
Debora Hoyle
511 Glen Eagle Dr.
Troy, MO 63379

John Dady
John Dady
511 Glen Eagle Dr.
Troy, MO 63379

MO PSC Staff
Ray Cunneen
200 Madison Street
Jefferson City, MO 65101
ray.cunneen@psc.mo.gov

Union Electric Company
Carla Fields Johnson
300 E. 39th Street
Kansas City, MO 64111
cfields@fieldsandbrown.com

Union Electric Company
Jennifer Hernandez
1901 Chouteau Avenue
Saint Louis, MO 63103
amerenmoservice@ameren.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s). [1]

Sincerely,

Nancy Dippell

Nancy Dippell
Secretary

[1] Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.