

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Pernell Robinson, Jr.,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. GC-2026-0237</u>
	)	
Spire Missouri Inc. d/b/a Spire,	)	
	)	
Respondent	)	

ORDER TO SHOW CAUSE WHY CASE SHOULD NOT BE DISMISSED

Issue Date: July 15, 2026

Effective Date: July 15, 2026

Pernell Robinson, Jr. filed a complaint against Spire Missouri Inc. d/b/a Spire on March 16, 2026. Spire has filed its response to the complaint, and the Staff of the Commission (Staff) has filed its Report.

A prehearing conference was scheduled to begin at 9:00 a.m. on July 15, 2026. Spire, Staff, and the Office of the Public Counsel were present at the prehearing conference. Mr. Robinson failed to appear and did not contact the Commission prior to the prehearing conference to request a continuance.

Commission Rule 20 CSR 4240-2.090(5) provides that “[f]ailure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of ...the party’s complaint...unless good cause for the failure to appear is shown”. The Commission will not dismiss the complaint without giving Mr. Robinson an opportunity to explain why he did not attend the prehearing conference.

THE COMMISSION ORDERS THAT:

1. Pernell Robinson, Jr. shall file a response no later than August 3, 2026, explaining why he failed to appear at the prehearing conference. Failure to respond may result in the dismissal of the complaint.
2. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 15th day of July, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 15th day of July, 2026.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

July 15, 2026

Case No: GC-2026-0237

MO PSC Staff

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).¹

Sincerely,



Nancy Dippell
Secretary

¹

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.