BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

John Dady and Debora Hoyle,

Complainants,

v.

Union Electric Company d/b/a Ameren Missouri,

Respondent.

FILED
JUL 17 2026
Missouri Public
Service Commission

Case No. EC-2026-0349

RESPONSE TO MEDIATION REQUEST

To the Missouri Public Service Commission and Counsel for Union Electric Company d/b/a Ameren Missouri:

This correspondence is in response to the Commission's Order Directing Response to Mediation Request dated July 6, 2026.

Please be advised that we, the Complainants, agree to participate in the mediation process as requested by the Commission. Our participation in this process is voluntary, non-binding, and is undertaken with the express understanding that it does not waive our right to proceed with a formal adjudication of our claims should mediation fail to reach a satisfactory resolution.

We look forward to the scheduling of this session and remain committed to addressing the substantive billing discrepancies in the appropriate forum.

Sincerely,

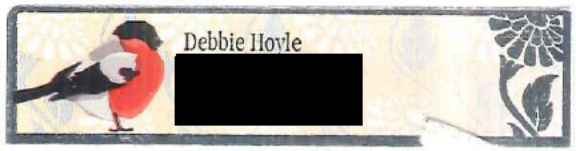
John Dady & Debora Hoyle

[redacted]

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing Response to Mediation Request was served upon the following parties on this 13th day of July, 2026:

- **Secretary of the Public Service Commission** (P.O. Box 360, Jefferson City, MO 65102)
- **Carla Fields Johnson**, Counsel for Ameren Missouri [redacted]
- **Ray Cunneen**, MO PSC Staff ([redacted])
- **Marc Poston**, Office of the Public Counsel [redacted]



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