

BEFORE THE PUBLIC SERVICE COMMISSION

STATE OF MISSOURI

Andrew J. Norris, )

)

Complainant, )

)

v. ) Case No. WC-2026-0372

)

Missouri-American Water Company, )

)

Respondent. )

July 27, 2026

Complainant submits this supplemental letter to note that Respondent has now admitted it, through its contractor, replaced the main shut-off valve at the premises. In light of that admission, and in light of Staff's existing factual inquiries concerning installation, verification, policy, and service-line responsibility, Complainant respectfully submits that the Commission should require the factual record to be developed before Respondent attempts to shift the cost of meaningful valve testing to Complainant.

Respectfully submitted,

Andrew J. Norris

Complainant, pro se

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