

Investing in Reliable Water and Wastewater Service

Supporting safe, reliable water and wastewater service through continued infrastructure improvements.

Confluence Rivers has invested in critical water and wastewater infrastructure improvements across its systems to maintain reliable service, improve system performance, and support regulatory requirements. Learn more about the Water and Sewer Infrastructure Replacement Adjustment (WSIRA) and how these investments benefit customers.

APPENDIX G



What is a WSIRA?

The Water and Sewer Infrastructure Replacement Adjustment (WSIRA) is a regulatory mechanism that allows utilities to recover costs associated with eligible infrastructure improvements completed between rate cases.

Why WSIRA Matters

WSIRA supports continued investment in:

- Water and sewer infrastructure
- System reliability
- Treatment and operational improvements

Why is Confluence Rivers Requesting a WSIRA?

Confluence Rivers has completed infrastructure improvement projects across its systems to replace aging equipment, improve system reliability, enhance operational performance, and support compliance with regulatory requirements. The Company is requesting recovery of eligible infrastructure investments through the WSIRA as permitted under Missouri regulations.

What Improvements Were Made?



Water & Sewer Mains

Replacement and rehabilitation of aging water and wastewater pipelines.



Hydrants & Service Equipment

Replacement and improvements to essential system components.



Pumps & Lift Stations

Upgrades to equipment that supports reliable system operation.



Treatment Facilities

Improvements to wastewater treatment and water system equipment.



Meters & Monitoring Equipment

Replacement of meters and upgrades to monitoring technology.



Mechanical & Electrical Equipment

Replacement of components needed to operate and maintain systems.

How Do These Projects Benefit Customers?

Reliable Service

Infrastructure improvements help reduce the risk of unexpected outages, equipment failures, and service interruptions.

Improved System Performance

Upgrades to treatment facilities, equipment, and operational systems help maintain efficient water and wastewater service.

Safe & Compliant Service

Investments support compliance with drinking water and environmental regulations while helping maintain safe, dependable service.

Long-Term System Sustainability

Replacing and improving critical infrastructure helps support the continued operation of water and wastewater systems.

Frequently Asked Questions

Does WSIRA change my water or wastewater service?

WSIRA supports continued investment in infrastructure needed to maintain reliable service.

Why are infrastructure improvements needed?

Water and wastewater systems require ongoing maintenance, replacement, and upgrades to continue operating effectively.

Are all infrastructure projects eligible for WSIRA recovery?

No. Only eligible infrastructure improvements approved through the regulatory process qualify.