

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 11th day of
March, 2008.

In the Matter of Matrix Telecom, Inc. d/b/a Matrix)	
Business Technologies' Tariff to Change its Name to)	<u>Case No. CN-2008-0197</u>
Matrix Telecom, Inc., d/b/a Matrix Business)	Tariff Nos. JC-2008-0293
Technologies d/b/a Trinsic Communications)	JC-2008-0295

ORDER REJECTING TARIFFS

Issue Date: March 11, 2008

Effective Date: March 21, 2008

On November 5, 2007, Matrix Telecom, Inc., submitted a local exchange tariff and an access tariff designed to add Trinsic Communications as a doing business entity on the tariffs. The tariffs, as originally filed, would have used the name Matrix Telecom, Inc., d/b/a Matrix Business Technologies, d/b/a Trinsic Communications. On November 20, Matrix Telecom filed corrected tariffs that would replace the d/b/a Matrix Business Technologies with the d/b/a Trinsic Communications. In other words, the name of the company on the tariffs would now be Matrix Telecom, Inc., d/b/a Trinsic Communications. The tariffs originally carried an effective date of December 5, but Matrix extended the effective date to February 4, 2008.

On January 23, the Commission's Staff filed a motion asking the Commission to suspend or reject Matrix Telecom's proposed tariffs. Staff explained that Commission Rule 4 CSR 240-3.545(20) requires a company proposing a name change to "notify its customers at or before the next billing cycle of any name change affecting customer recognition of the company and file a copy of that notice with the adoption notice." Staff indicated it informed Matrix Telecom of the notice requirement, but Matrix did not file a copy

of that notice. Based on Matrix Telecom's failure to comply with the customer notice requirement of the regulation, Staff asked the Commission to either suspend or reject the tariffs.

On January 23, the Commission ordered that any party wishing to respond to Staff's Motion to Suspend or Reject Tariffs do so no later than January 28. Matrix Telecom did not respond to Staff's motion.

Based on Staff's unopposed motion, the Commission found that Matrix Telecom has not complied with the customer notice requirement of the Commission's regulation. Therefore, on January 31, the Commission suspended the tariffs for 60 days to prevent them from going into effect. The Commission did not immediately reject the tariffs to allow Matrix Telecom more time to demonstrate compliance with the customer notice requirement of the Commission's regulation. So that it would be aware of developments regarding these tariffs, the Commission ordered Staff to file a status report no later than March 4.

In its status report, filed on March 4, Staff indicated Matrix Telecom has not made any filings in response to the Commission's order suspending the tariffs. As a result, Staff renews its request that the Commission reject Matrix Telecom's tariffs.

Commission Rule 4 CSR 240-3.545(20) requires that a telecommunication company wishing to change its name notify its customers of the name change and file a copy of that notice with its tariffs that would implement that name change. A review of the file indicates Matrix Telecom has not filed a copy of its customer notice and therefore has not complied with that requirement. Despite the suspension of its tariffs, Matrix Telecom has made no further effort to comply. Under these circumstances, the Commission must reject Matrix Telecom's tariffs.

IT IS ORDERED THAT:

1. The tariff issued on November 5, 2007, by Matrix Telecom, Inc., d/b/a Trinsic Communications, and assigned Tariff No. JC-2008-0295, as corrected, previously suspended until April 4, 2008, is rejected. The tariff rejected is:

Missouri P.S.C. – Tariff No 8

Cancels and Replaces Missouri PSC –Tariff No. 1 filed by Matrix Telecom, Inc. d/b/a Matrix Business Technologies

2. The tariff issued on November 5, 2007, by Matrix Telecom, Inc., d/b/a Trinsic Communications, and assigned Tariff No. JC-2008-0293, as corrected, previously suspended until April 4, 2008, is rejected. The tariff rejected is:

Missouri P.S.C. – Tariff No 9

Cancels and Replaces Missouri PSC –Tariff No. 3 issued by Matrix Telecom, Inc.

3. This order shall become effective on March 21, 2008.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Davis, Chm., Murray, Clayton, Appling,
and Jarrett, CC., concur.

Woodruff, Deputy Chief Regulatory Law Judge