BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of a Name Change from UCN, Inc.)	
to inContact of Missouri, Inc. d/b/a UCN)	File No. CN-2013-0027
)	YC-2013-0052

ORDER DIRECTING STAFF TO FILE A RECOMMENDATION

Issue Date: July 24, 2012 Effective Date: July 24, 2012

On July 24, 2012, UCN, Inc. requested that the Missouri Public Service Commission recognize a name change from UCN, Inc. to inContact of Missouri, Inc. d/b/a UCN. UCN, Inc. has also filed an adoption notice and a revised tariff title page effective August 23, 2012. The Commission will direct its Staff to file a recommendation.

THE COMMISSION ORDERS THAT:

- 1. The Staff of the Missouri Public Service Commission shall file a recommendation regarding UCN, Inc.'s request no later than August 2, 2012.
 - 2. This order shall become effective immediately upon issuance.

BY THE COMMISSION

(SEAL)

Steven C. Reed

Michael Bushmann, Regulatory Law

Dated at Jefferson City, Missouri, on this 24th day of July, 2012.

Judge, by delegation of authority

pursuant to Section 386.240, RSMo 2000.