

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of a Name Change from UCN, Inc.
to inContact of Missouri, Inc. d/b/a UCN

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File No. CN-2013-0027
YC-2013-0052

**ORDER EXTENDING THE DEADLINE FOR FILING
STAFF RECOMMENDATION**

Issue Date: August 3, 2012

Effective Date: August 3, 2012

On July 24, 2012, UCN, Inc. requested that the Missouri Public Service Commission recognize a name change from UCN, Inc. to inContact of Missouri, Inc. d/b/a UCN. On August 2, 2012, the Staff of the Commission requested an extension of time until August 9, 2012 to file a staff recommendation, which was required to be filed by August 2, 2012 in the *Order Directing Staff to File a Recommendation* issued by the Commission on July 24, 2012. The Commission finds the request to be reasonable and will grant it. The deadline for filing the staff recommendation will be extended.

THE COMMISSION ORDERS THAT:

1. The Staff of the Missouri Public Service Commission shall file a recommendation in this matter with the Commission no later than August 9, 2012.
2. This order shall become effective immediately upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Michael Bushmann, Regulatory Law
Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 3rd day of August, 2012.